

Product Category

- Product Based Services
 - > Installation Services
 - > Preventive Maintenance
 - > Extended Warranties
 - > Remote Monitoring Services
 - > Service Plans
 - > Battery Replacement Services
- Professional Services (4)



Return to Schneider Electric Critical Power & Cooling Services

Service Plans

(1) Year On-Site Warranty Extension Service Plan for (1) Symmetra PX 80-100 kVA Battery Frame



More Images

Comprehensive service packages that allow you to design the coverage you need to operate your solution efficiently, minimize downtime and manage costs.

Standard Lead Time: Special Order - Call for Quoted Lead Times

WOEBAT1YR-PX-B2

Contact Sales

Email Technical Specifications

Printer Friendly

Product Overview

Documentation

(1) Year On-Site Warranty Extension Service Plan for (1) Symmetra PX 80-100 kVA Battery Frame Features

Experienced Certified Field Service Engineer	Our factory trained Field Service Engineers are rigorously trained and tested on how to efficiently service our products, as well as on safety practices and electrical codes, offering our customers the highest level of service available in the industry today.
Technical support	Our experienced technical support engineers are available to answer your questions, giving you peace of mind knowing the help you need is there when you need it.
Labor and travel expenses included	Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.
7x24 Upgrade option	If you are like most businesses, you want your systems up and running during your busiest hours. In order to accommodate your busy schedule, APC offers an option to schedule services off hours. We will work with you to find a time when servicing your system is least likely to impact your productivity, saving your business time and money.
On site troubleshooting	While on site, our APC Certified Field Service Engineers, backed by years of industry experience, will diagnose any errors directly, ensuring accuracy of any corrective actions taken.
Parts included	Replacement parts & components are included with some service contracts. Please see the statement of work for service specifics.

Service Plans Features & Benefits

Serviceability

Flexible on site response times	Choose an on site response time that best meets your business requirements and budget
Experienced Certified Field Service Engineer	Our factory trained Field Service Engineers are rigorously trained and tested on how to efficiently service our products, as well as on safety practices and electrical codes, offering our customers the highest level of service available in the industry today.
Labor and travel expenses included	Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.
Parts included or available at a discount	Replacements parts & components are included or available at a discount. Please see the statement of work for service specifics.
Environmental inspection	In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.
Service Summary Report	Provides a detailed report of work performed including recommendations for service to ensure optimal performance
Technical support	Our experienced technical support engineers are available to answer your questions, giving you peace of mind knowing the help you need is there when you need it.
Onsite diagnostics & repair	While on site our Certified Field Service Engineers will diagnose, repair and test the unit to ensure optimal performance

Additional Information

On Site Warranty Extension Service is only available with new product purchases, and is not available for renewal. Available for APC approved batteries only

Some aspects of the service definition presented on this web site may vary by location. In the case of a conflict between the service definitions contained on this site and the local service definitions the local service definitions will prevail. For more information, please refer to your Certified APC sales representative.

Battery services are charged on a per-battery cabinet or extended-run (XR) frame basis.

Product Distribution

Albania, Algeria, Andorra, Angola, Armenia, Australia, Austria, Azerbaijan, Bahrain, Belarus, Belgium, Benin, Bosnia And Herzegovina, Botswana, Bulgaria, Burkina Faso, Burundi, Cambodia, Cameroon, Canada, Central African Republic, Chad, China, Congo, Congo, The Democratic Republic Of The, Cote D'ivoire, Croatia, Cyprus, Czech Republic, Denmark, Djibouti, Egypt, Equatorial Guinea, Estonia, Ethiopia, Finland, France, Gabon, Gambia, Georgia, Germany, Ghana, Gibraltar, Greece, Guadeloupe, Guinea, French Guiana, Hong Kong, Hungary, Iceland, Indonesia, Iran (Islamic Republic Of), Iraq, Ireland, Israel, Italy, Jordan, Kazakhstan, Kenya, Kuwait, Latvia, Lebanon, Lesotho, Liberia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Madagascar, Malawi, Malaysia, Mali, Malta, Martinique, Mauritania, Mauritius, Mayotte, Moldova, Republic Of, Morocco, Mozambique, Namibia, Netherlands, New Zealand, Niger, Nigeria, Norway, Oman, Pakistan, Philippines, Poland, Portugal, Reunion, Romania, Russian Federation, Rwanda, Saudi Arabia, Senegal, Serbia And Montenegro, Sierra Leone, Singapore, Slovakia (Slovak Republic), Slovenia, Somalia, South Africa, Spain, Sudan, Sweden, Switzerland, Taiwan, Tanzania, United Republic Of, Thailand, Togo, Turkey, Turkmenistan, Turks And Caicos Islands, Uganda, Ukraine, United Arab Emirates, United Kingdom, United States, Uzbekistan, Viet Nam, Western Sahara, Yemen, Zambia, Zimbabwe