USD Extended Warranty List Price Guide - - - Effective September, 2010



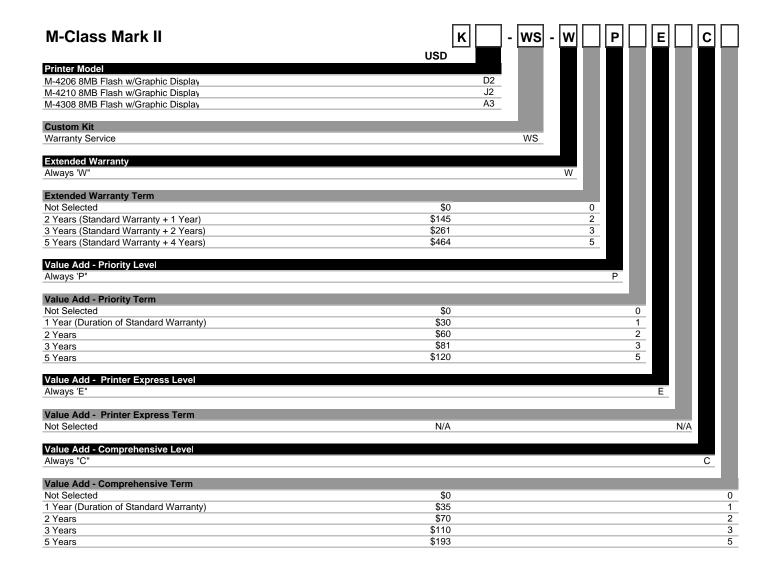


Trained Service Specialists

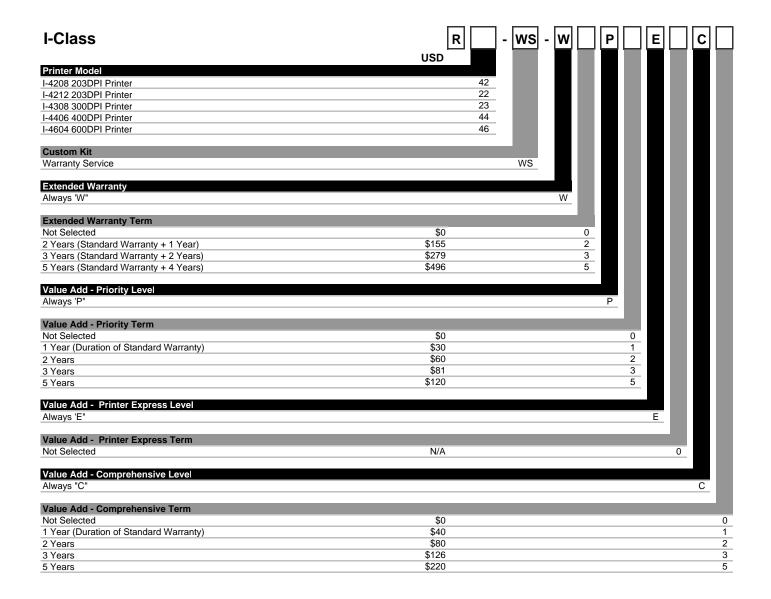
Datamax-O'Neil's strategically located repair facilities and experienced service technicians provide quality service and support for all our products. We use only genuine Datamax-O'Neil parts to ensure you receive maximum compatibility and performance.

Printers covered by Datamax-O'Neil service options will continue to deliver top quality performance for the duration of the agreement... guaranteed.

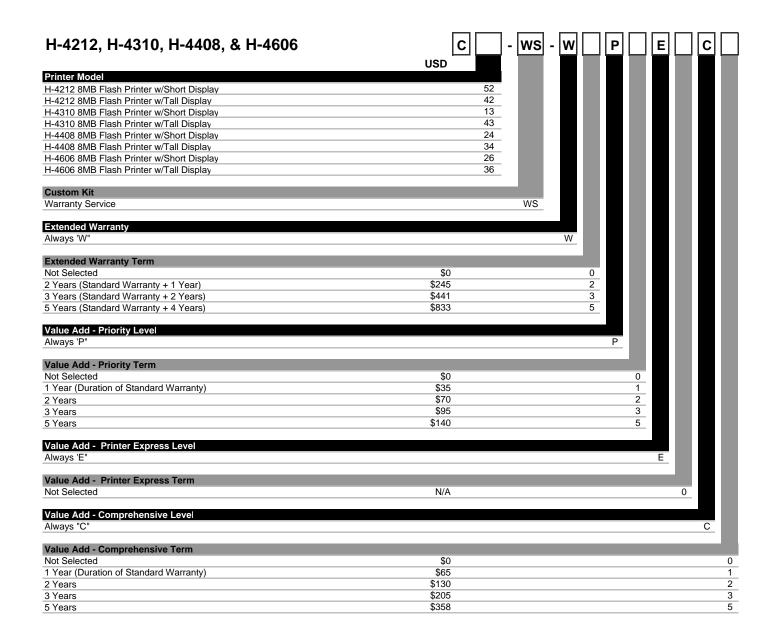
	Extended Warranty	Value-Add Programs		
Service Features		Priority	Printer Express	Comprehensive
Free phone support	•	•	•	
Covered parts and labor	•	_		
Required repairs to restore to original performance specifications	•		•	
Required cleaning and adjustment	•	•	-	
Ground freight return shipping	•			Adds Coverage to Selected Programs
5-day turnaround time for repairs	•			, rogramo
2-day turnaround time for repairs		_		
Same-day shipment			•	
Managed exchange pool of customer-owned goods			•	
Preventive maintenance		•	•	•
2-day freight return shipping				
Annual or monthly activity reports provided			-	•
Coverage of all parts, including print heads (excludes batteries and accessories)				•
Physical damage or abuse				



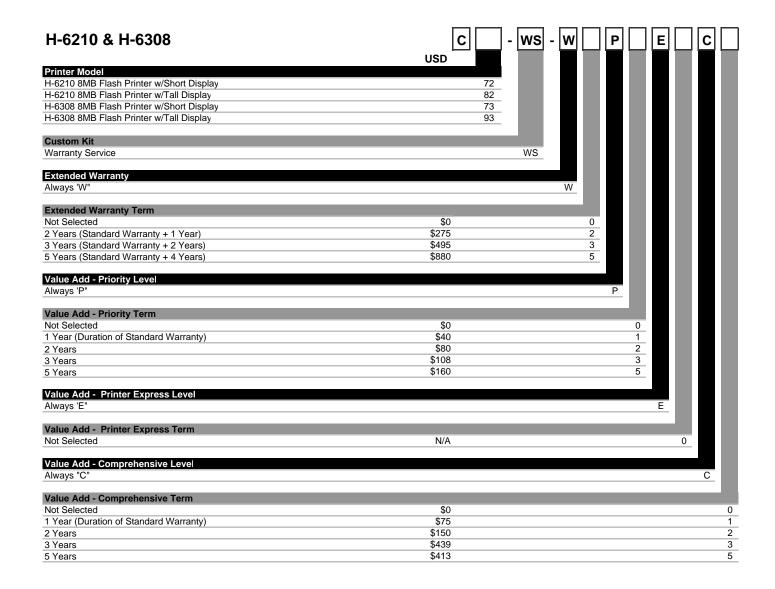




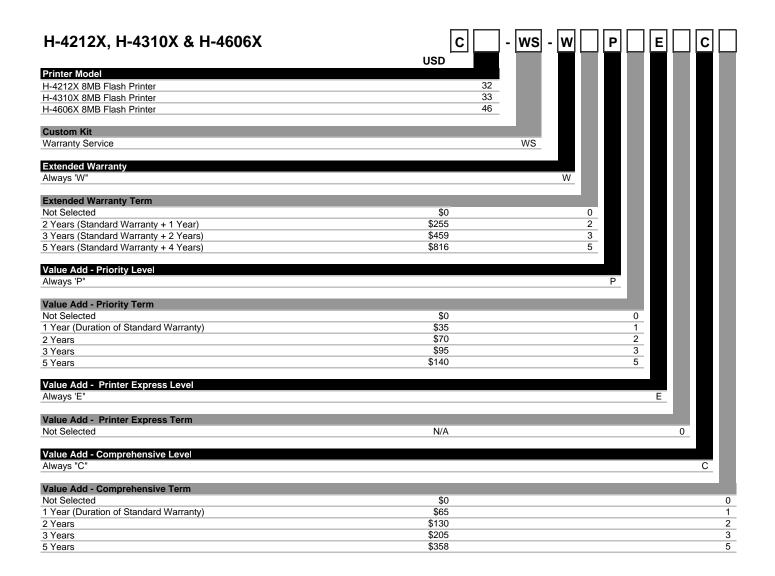




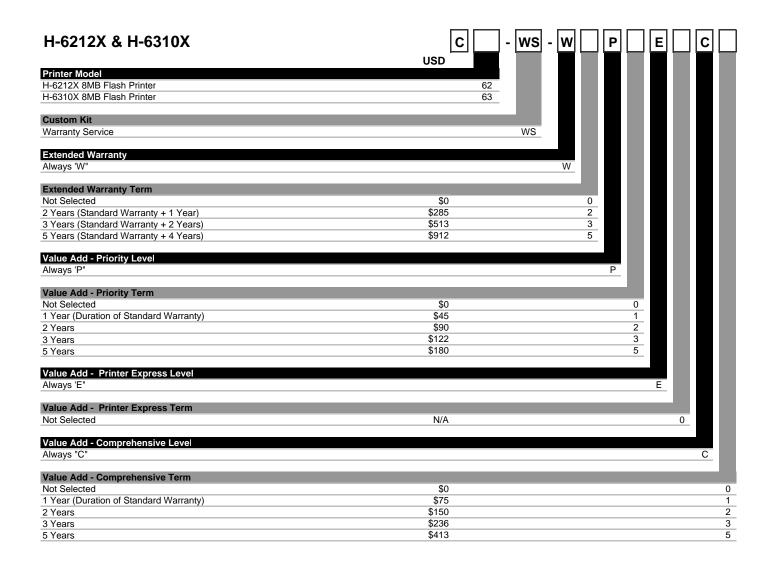




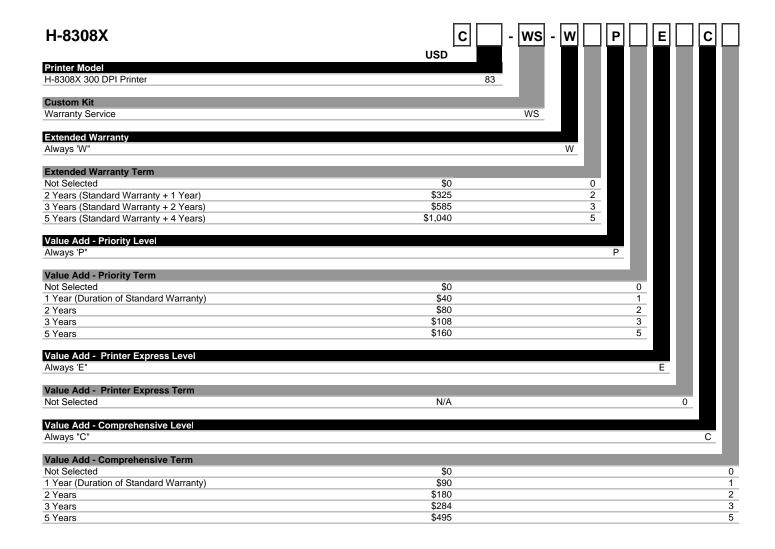




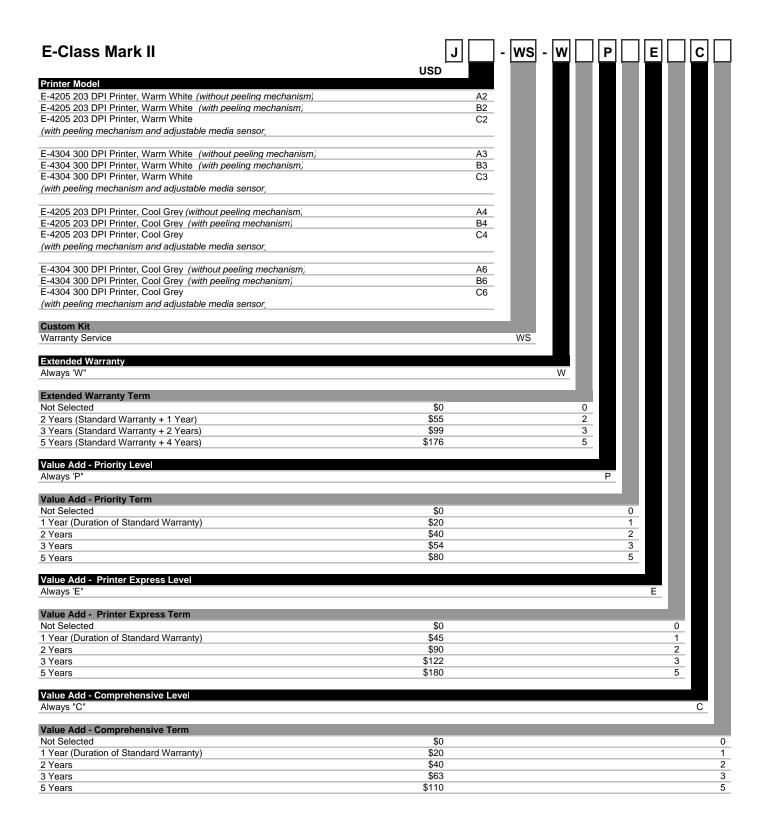




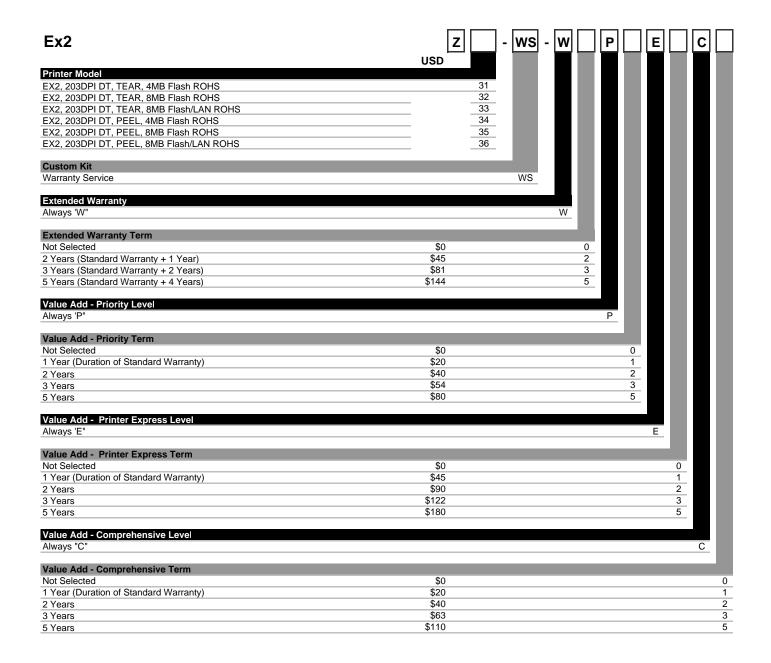




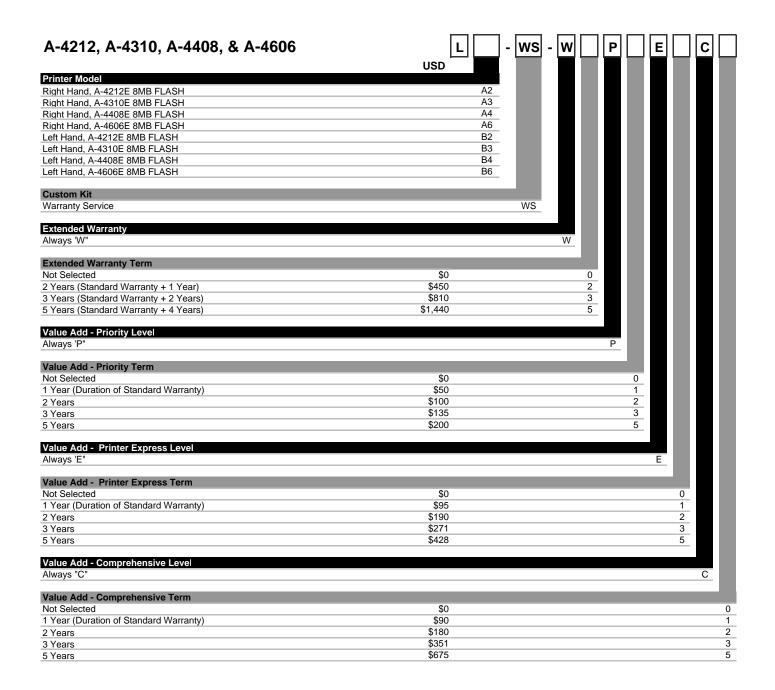




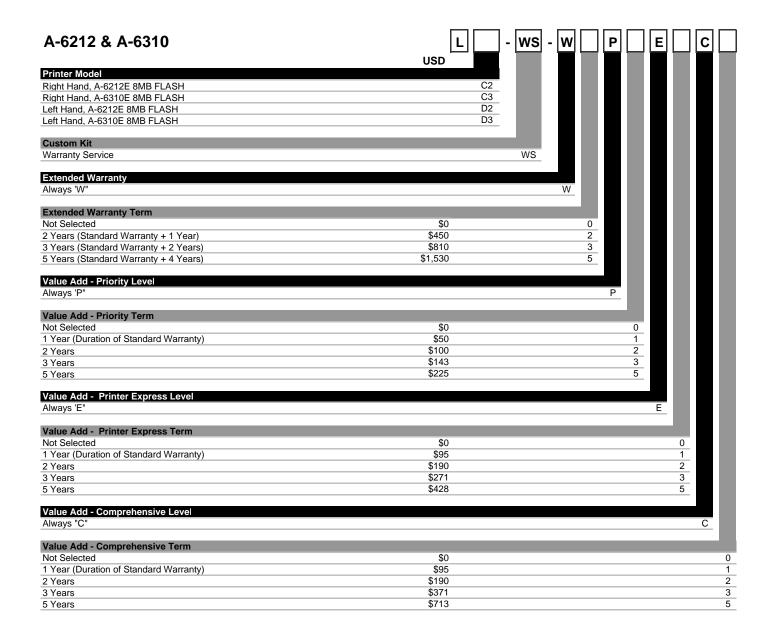




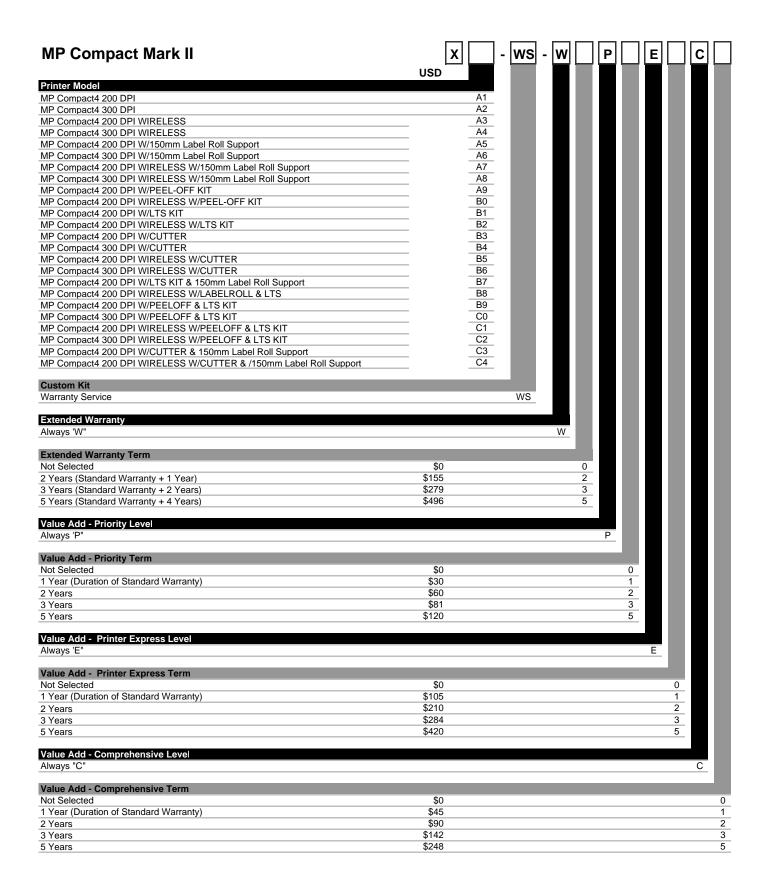




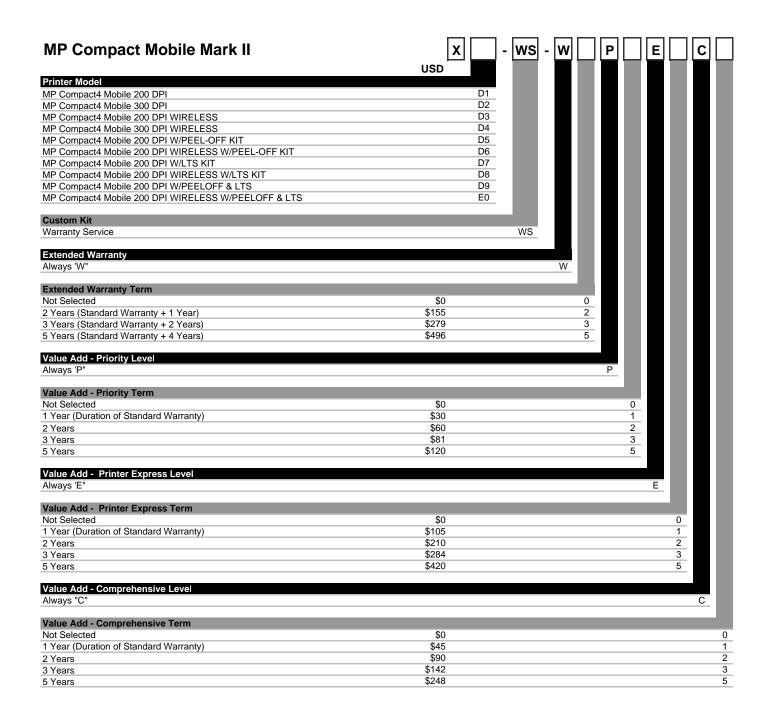




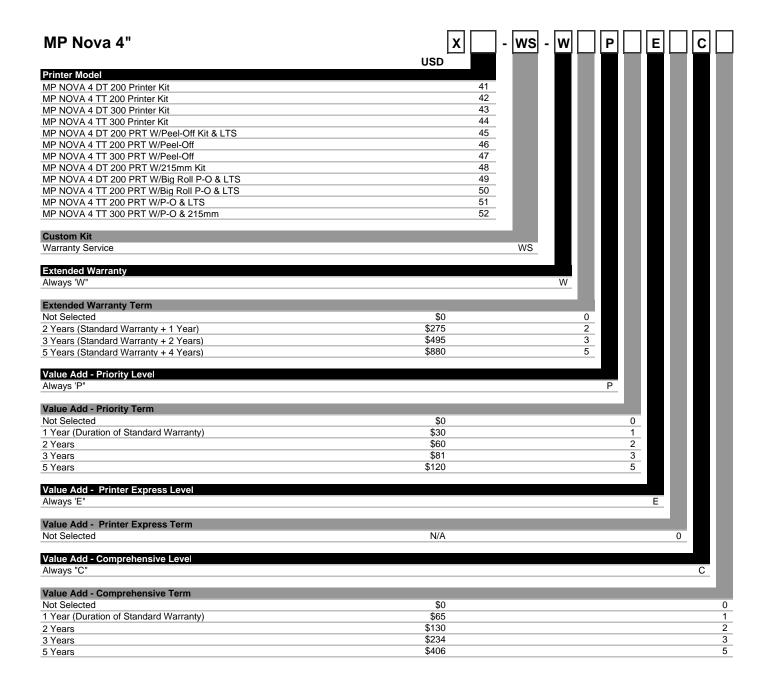




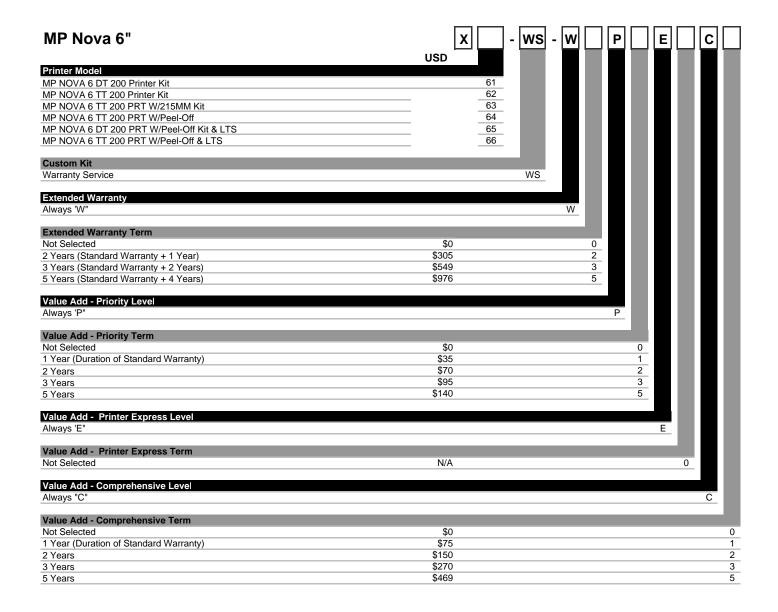




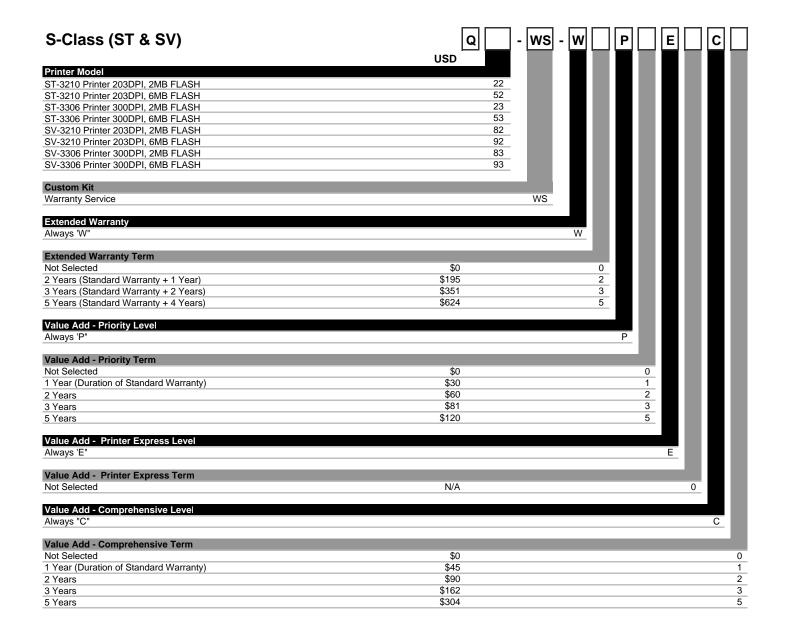




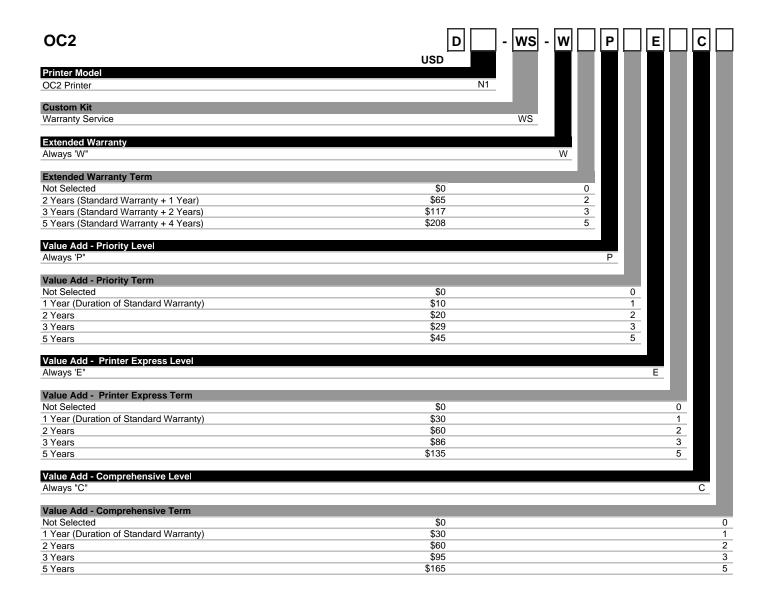




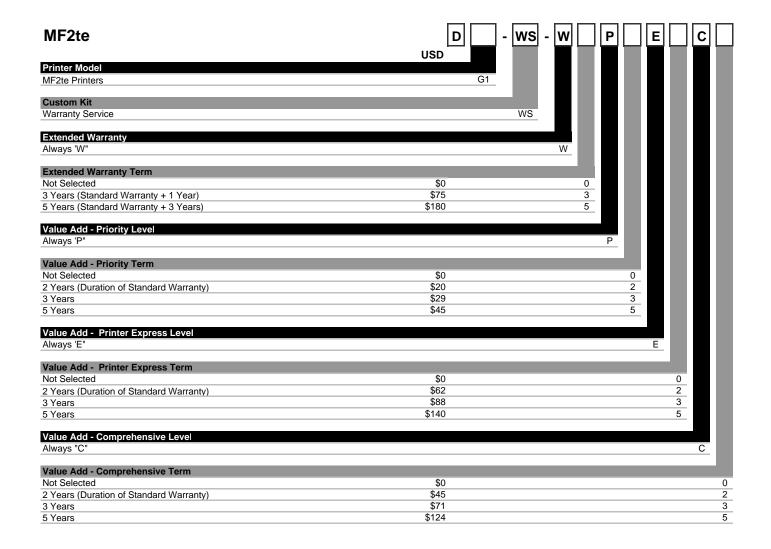




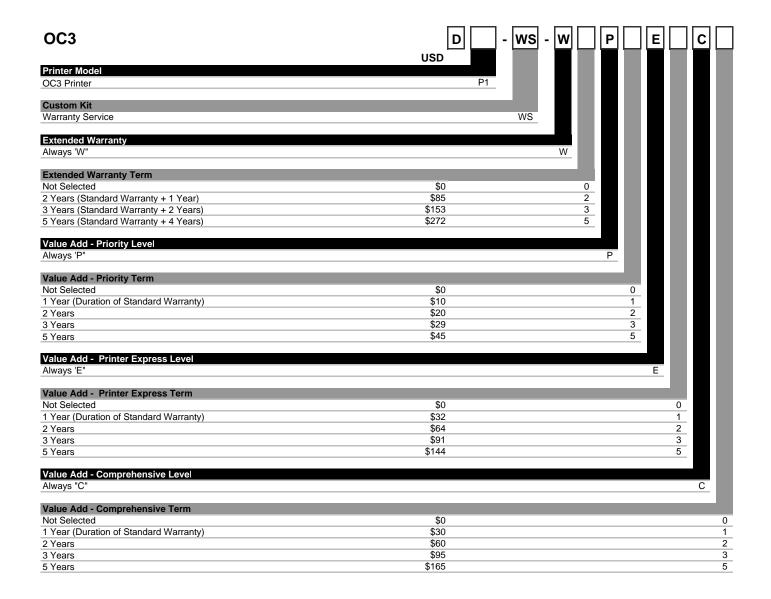




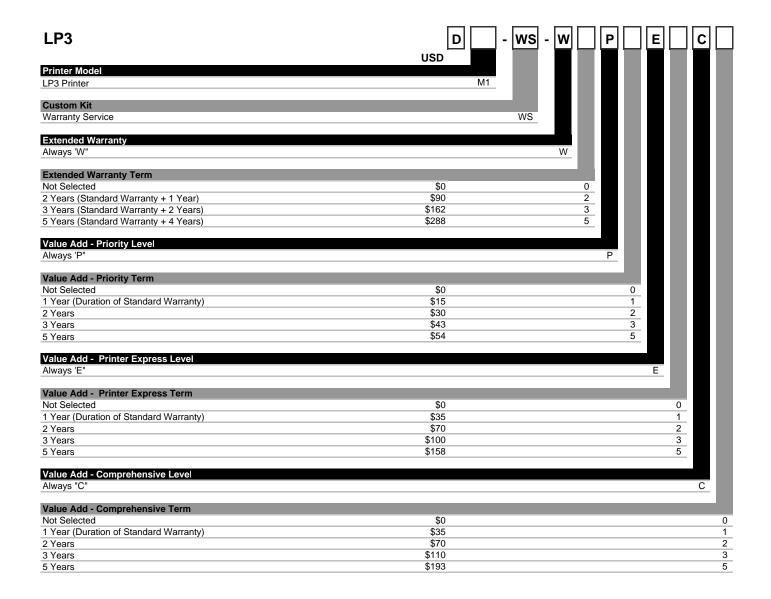




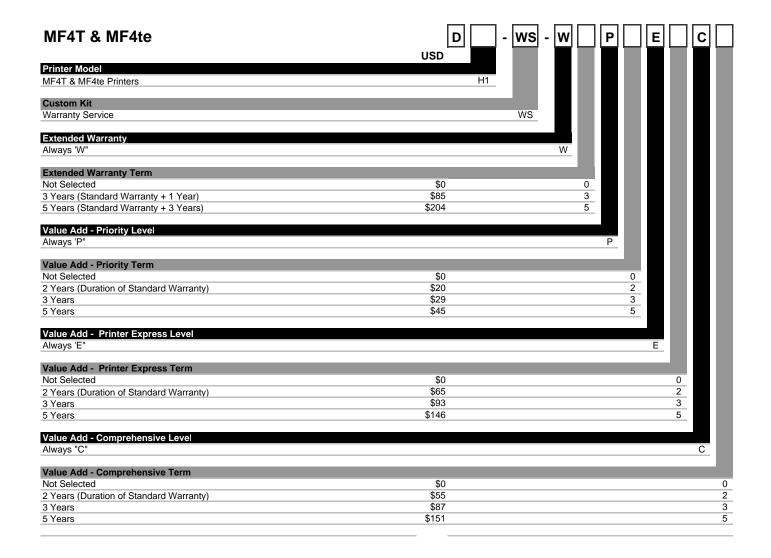




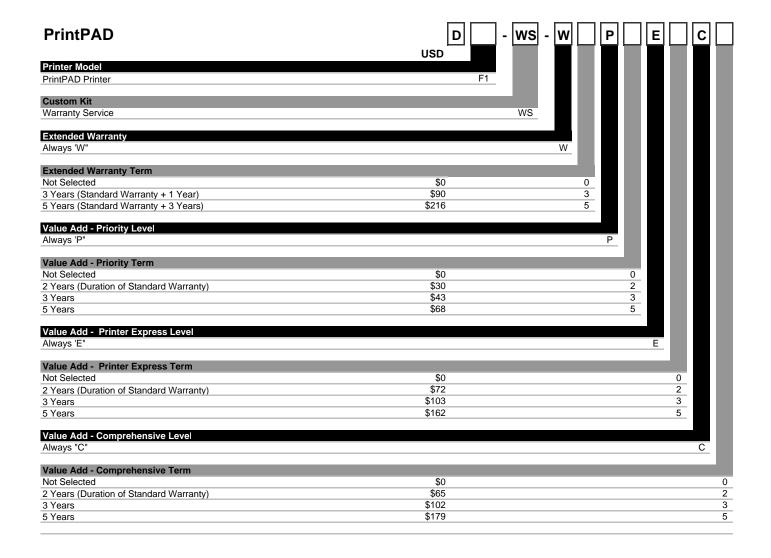




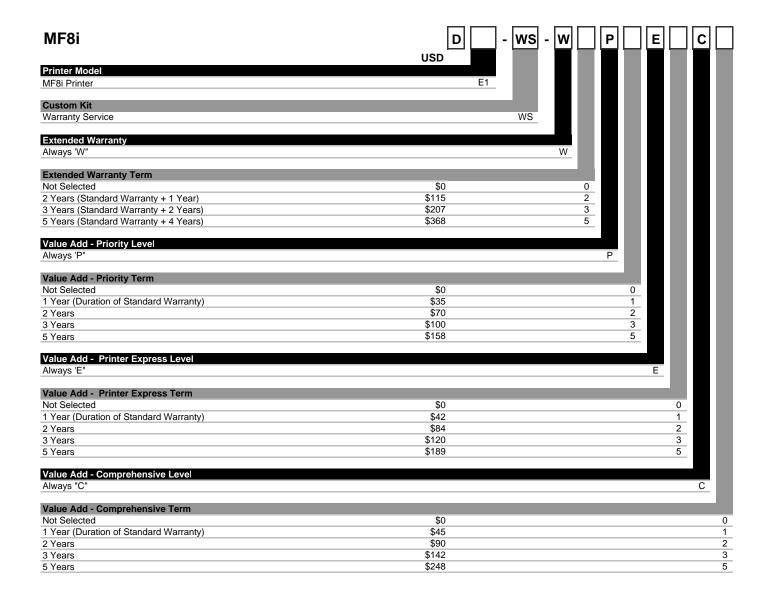




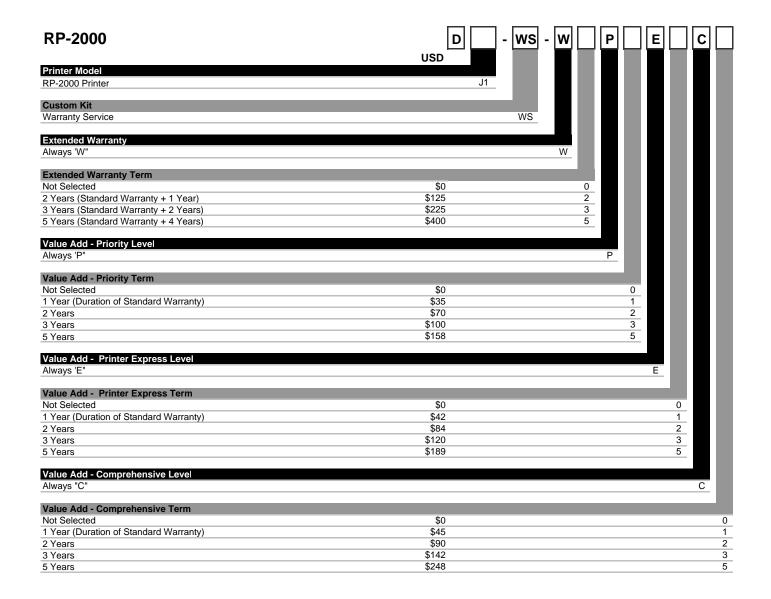




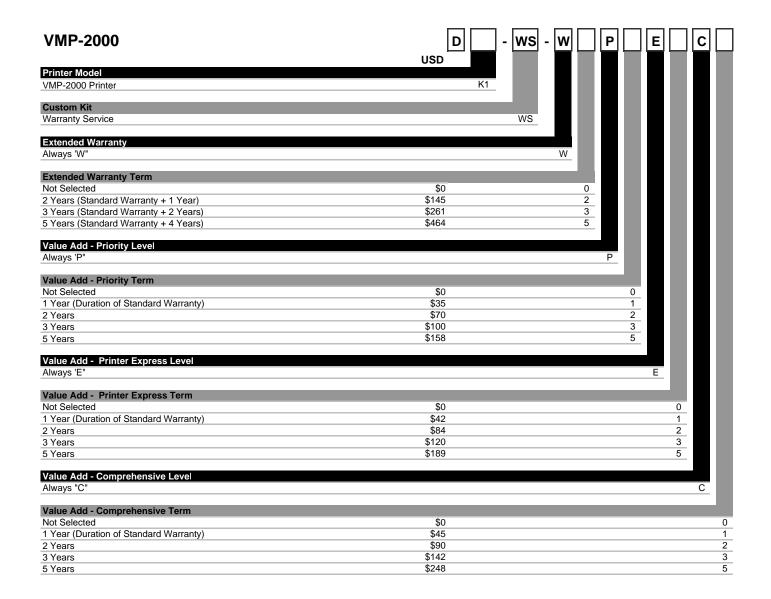




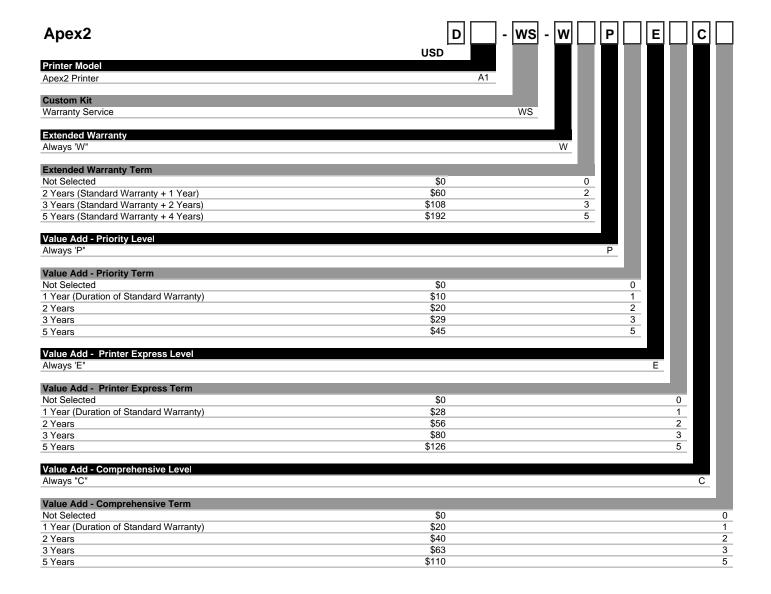




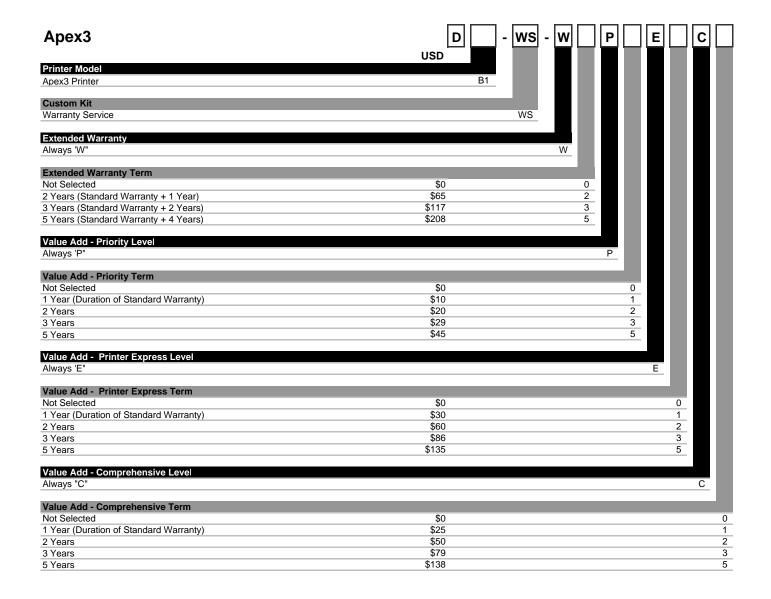




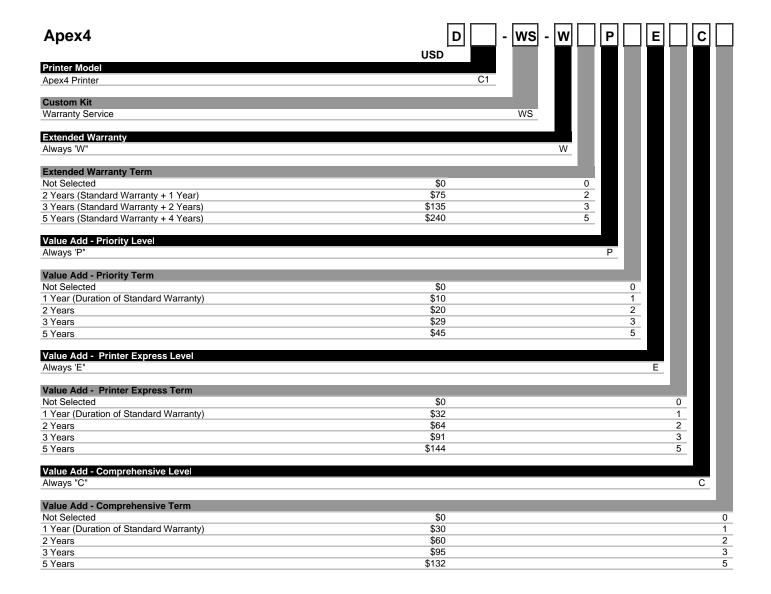




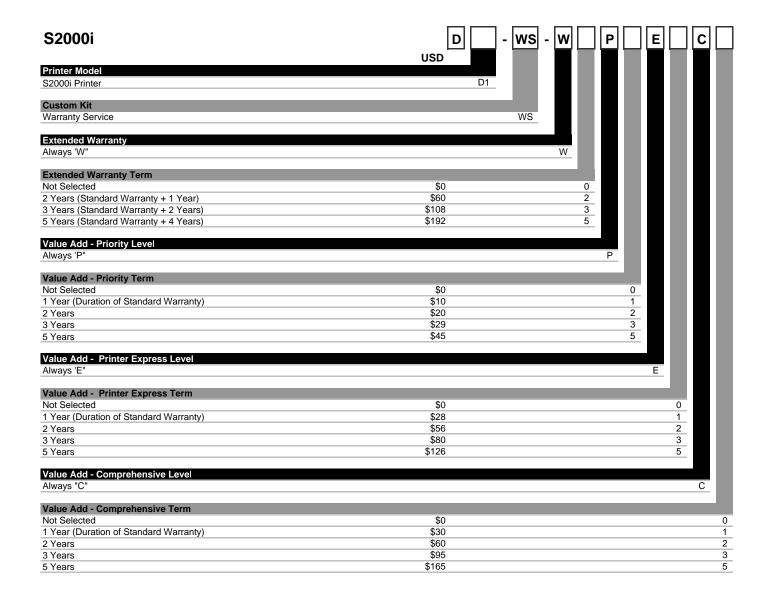




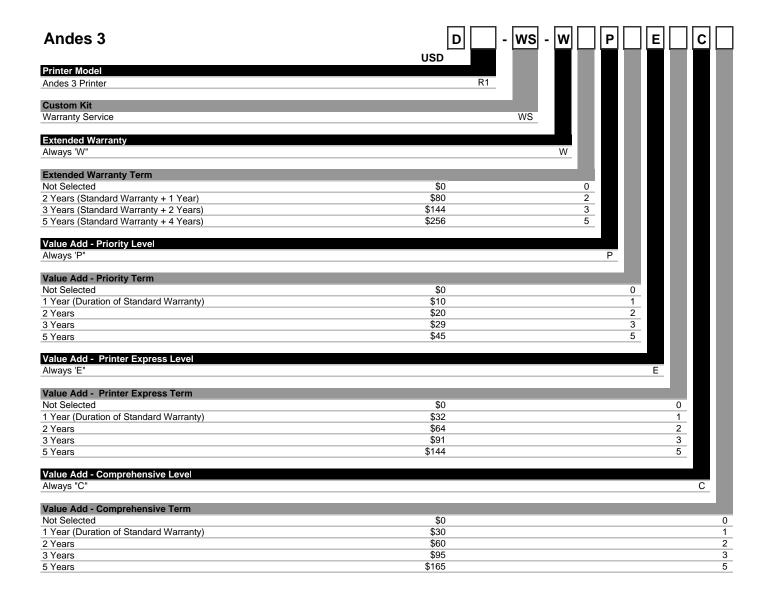
















Datamax-O'Neil (USA)

4501 Parkway Commerce Blvd. Orlando, Florida 32808

Flat Rate Repair (Repair rates for out-of-warranty printers.)

* Flat rate repair prices do not include printhead replacement. Printhead cost is current list price less partner discount.

Stationary Printers	Standard 5-Day Turnaround	Priority 2-Day Turnaround
Ex2	\$300	\$350
E-Class Mark II	\$350	\$400
M-Class Mark II	\$400	\$475
I-Class	\$450	\$525
H-Class 4"	\$550	\$625
H-Class 6"	\$650	\$725
H-Class 8"	\$750	\$825
A-Class 4"	\$650	\$725
A-Class 6"	\$750	\$825
MP Compact Mark II	\$450	\$525
MP Compact Mobile Mark II	\$500	\$575
MP Nova 4"	\$500	\$575
MP Nova 6"	\$550	\$625
MP Nova 8"	\$650	\$725
S-Class	\$500	\$575
W-Class 6"	\$750	\$825
W-Class 8"	\$850	\$925
	·	
Otational Birth	Standard	Priority
Stationary Printer Cutters		
Stationary Printer Cutters Ex2	5-Day Turnaround	2-Day Turnaround
	5-Day Turnaround \$175	
Ex2	5-Day Turnaround \$175 \$175	2-Day Turnaround \$250
Ex2 E-Class Mark II M-Class Mark II	5-Day Turnaround \$175	2-Day Turnaround \$250 \$250
Ex2 E-Class Mark II M-Class Mark II I-Class (Standard)	5-Day Turnaround \$175 \$175 \$300	2-Day Turnaround \$250 \$250 \$375
Ex2 E-Class Mark II M-Class Mark II	5-Day Turnaround \$175 \$175 \$300 \$300	2-Day Turnaround \$250 \$250 \$375 \$375
Ex2 E-Class Mark II M-Class Mark II I-Class (Standard) I-Class (Backing Only)	5-Day Turnaround \$175 \$175 \$300 \$300 \$250	2-Day Turnaround \$250 \$250 \$375 \$375 \$325
Ex2 E-Class Mark II M-Class Mark II I-Class (Standard) I-Class (Backing Only) H-Class 4"	5-Day Turnaround \$175 \$175 \$300 \$300 \$250 \$350	2-Day Turnaround \$250 \$250 \$375 \$375 \$325 \$425
Ex2 E-Class Mark II M-Class Mark II I-Class (Standard) I-Class (Backing Only) H-Class 4" H-Class 6"	5-Day Turnaround \$175 \$175 \$300 \$300 \$250 \$350 \$450	2-Day Turnaround \$250 \$250 \$375 \$375 \$325 \$425 \$525
Ex2 E-Class Mark II M-Class Mark II I-Class (Standard) I-Class (Backing Only) H-Class 4" H-Class 6" H-Class 8"	5-Day Turnaround \$175 \$175 \$300 \$300 \$250 \$350 \$450 \$550	2-Day Turnaround \$250 \$250 \$375 \$375 \$325 \$425 \$525 \$625
Ex2 E-Class Mark II M-Class Mark II I-Class (Standard) I-Class (Backing Only) H-Class 4" H-Class 6" H-Class 8" A-Class 4"	5-Day Turnaround \$175 \$175 \$300 \$300 \$250 \$350 \$450 \$550 \$400	2-Day Turnaround \$250 \$250 \$375 \$375 \$325 \$425 \$525 \$625 \$4475
Ex2 E-Class Mark II M-Class Mark II I-Class (Standard) I-Class (Backing Only) H-Class 4" H-Class 6" H-Class 8" A-Class 4" A-Class 6"	5-Day Turnaround \$175 \$175 \$300 \$300 \$250 \$350 \$450 \$550 \$400 \$500	2-Day Turnaround \$250 \$250 \$375 \$375 \$325 \$425 \$525 \$625 \$475 \$575
Ex2 E-Class Mark II M-Class Mark II I-Class (Standard) I-Class (Backing Only) H-Class 4" H-Class 6" H-Class 8" A-Class 4" A-Class 6" MP Compact Mark II	5-Day Turnaround \$175 \$175 \$300 \$300 \$250 \$350 \$450 \$550 \$400 \$500 \$300	2-Day Turnaround \$250 \$250 \$375 \$375 \$375 \$325 \$425 \$525 \$625 \$475 \$575 \$375
Ex2 E-Class Mark II M-Class Mark II I-Class (Standard) I-Class (Backing Only) H-Class 4" H-Class 6" H-Class 8" A-Class 4" A-Class 6" MP Compact Mark II MP Compact Mobile Mark II	5-Day Turnaround \$175 \$175 \$300 \$300 \$250 \$350 \$450 \$550 \$400 \$500 \$300 \$300	2-Day Turnaround \$250 \$250 \$375 \$375 \$325 \$425 \$525 \$625 \$475 \$575 \$375
Ex2 E-Class Mark II M-Class Mark II I-Class (Standard) I-Class (Backing Only) H-Class 4" H-Class 6" H-Class 8" A-Class 4" A-Class 6" MP Compact Mark II MP Compact Mobile Mark II MP Nova 4"	5-Day Turnaround \$175 \$175 \$300 \$300 \$250 \$350 \$450 \$550 \$4400 \$500 \$300 \$300 \$300 \$3300 \$3300	2-Day Turnaround \$250 \$250 \$375 \$375 \$325 \$425 \$525 \$625 \$475 \$575 \$375 \$375 \$375 \$375
Ex2 E-Class Mark II M-Class Mark II I-Class (Standard) I-Class (Backing Only) H-Class 4" H-Class 6" H-Class 8" A-Class 4" A-Class 6" MP Compact Mark II MP Compact Mobile Mark II MP Nova 4" MP Nova 6"	5-Day Turnaround \$175 \$175 \$300 \$300 \$250 \$350 \$450 \$550 \$400 \$500 \$300 \$300 \$300 \$300 \$3400	2-Day Turnaround \$250 \$250 \$375 \$375 \$375 \$325 \$425 \$525 \$625 \$475 \$575 \$375 \$375 \$375 \$425 \$4455
Ex2 E-Class Mark II M-Class Mark II I-Class (Standard) I-Class (Backing Only) H-Class 4" H-Class 6" H-Class 8" A-Class 4" A-Class 6" MP Compact Mark II MP Compact Mobile Mark II MP Nova 4" MP Nova 6" MP Nova 8"	5-Day Turnaround \$175 \$175 \$300 \$300 \$250 \$350 \$450 \$550 \$400 \$500 \$300 \$300 \$300 \$300 \$350 \$400 \$5500	2-Day Turnaround \$250 \$250 \$375 \$375 \$325 \$425 \$525 \$625 \$475 \$575 \$375 \$375 \$375 \$375 \$375

No Problem Found Charge	\$100
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* Flat rate repair prices do not include printhead replacement. Printhead cost is current list price less partner discount.

Portable Printers	Standard 5-Day Turnaround	Priority 2-Day Turnaround
OC2	\$350	\$400
MF2te	\$350	\$400
OC3	\$400	\$450
LP3	\$500	\$550
MF4te	\$400	\$450
PrintPAD	\$400	\$450
MF8i	\$500	\$550
RP-2000	\$500	\$550
VMP-2000	\$500	\$550
Apex2	\$300	\$350
Apex3	\$350	\$400
Apex4	\$400	\$450
S2000i	\$400	\$450
Andes3	\$450	\$500

No Problem Found Charge	\$100	
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Depot Maintenance Programs

One Year Depot Maintenance Plans

The service plans listed below provide an additional year of depot maintenance coverage and can be purchased at time of printer purchase, during the standard factory warranty, or after the standard factory warranty has expired.

		Printer Age Less than 5 Years	Printer Age 5 - 7 Years
D-O P/N	Description	USD	USD
950048-014	MF8i, One Year Depot Maintenance	\$145	\$406
950048-018	PrintPAD, One Year Depot Maintenance	\$125	\$225
950048-021	MF2te, One Year Depot Maintenance	\$95	\$171
950048-022	MF4T, MF4te, One Year Depot Maintenance	\$105	\$189
950048-023	RP-2000, One Year Depot Maintenance	\$145	\$406
950048-024	VMP-2000, One Year Depot Maintenance	\$145	\$406
950048-026	LP3, One Year Depot Maintenance	\$115	\$207
950048-027	OC2, One Year Depot Maintenance	\$100	\$180
950048-028	OC3, One Year Depot Maintenance	\$110	\$198
7A300114-001	Apex2, One Year Depot Maintenance	\$85	\$153
7A300114-002	Apex3, One Year Depot Maintenance	\$95	\$171
7A300114-003	Apex4, One Year Depot Maintenance	\$100	\$180
7A300114-004	S2000i, One Year Depot Maintenance	\$105	\$189
7A300114-005	Andes3, One Year Depot Maintenance	\$110	\$198

Comprehensive One Year Depot Maintenance Plans

The service plans listed below provide an additional year of depot maintenance coverage and can be purchased at time of printer purchase, during the standard factory warranty, or after the standard factory warranty has expired. Comprehensive coverage includes repairs required due to user abuse or physical damage of any printer component.

		Printer Age Less than 5 Years	Printer Age 5 - 7 Years
D-O P/N	Description	USD	USD
950049-014	MF8i, One Year Depot Maintenance, Comprehensive	\$195	\$488
950049-018	PrintPAD, One Year Depot Maintenance, Comprehensive	\$155	\$279
950049-021	MF2te, One Year Depot Maintenance, Comprehensive	\$125	\$225
950049-022	MF4T, MF4te, One Year Depot Maintenance, Comprehensive	\$135	\$243
950049-023	RP-2000, One Year Depot Maintenance, Comprehensive	\$195	\$351
950049-024	VMP-2000, One Year Depot Maintenance, Comprehensive	\$195	\$351
950049-026	LP3, One Year Depot Maintenance, Comprehensive	\$155	\$279
950049-027	OC2, One Year Depot Maintenance, Comprehensive	\$130	\$234
950049-028	OC3, One Year Depot Maintenance, Comprehensive	\$145	\$261
7A300115-001	Apex2, One Year Depot Maintenance, Comprehensive	\$110	\$198
7A300115-002	Apex3, One Year Depot Maintenance, Comprehensive	\$120	\$216
7A300115-003	Apex4, One Year Depot Maintenance, Comprehensive	\$130	\$234
7A300115-004	S2000i, One Year Depot Maintenance, Comprehensive	\$140	\$252
7A300115-005	Andes3, One Year Depot Maintenance, Comprehensive	\$145	\$261

