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(1) Year Advantage Ultra Service Plan for (1) Galaxy 3500 or SUVT 20 kVA UPS

WADVULTRA-G3-22

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WADVULTRA-G3-22 Features

(1) Year Advantage Ultra Service Plan for (1) Galaxy 3500 or SUVT 20 kVA UPS

Comprehensive escalation and corrective actions process	In order to resolve outages as quickly as possible and to keep such event from recurring, APC follows a rigorous escalation process that includes in depth root cause discovery and corrective actions practices.
Consumables replacement	From air filters and fuses to fans and capacitors, APC will replace all parts on the system that expire as a result of normal wear and tear.
Corrective maintenance	As part of our Preventative Maintenance Service, APC will proactively schedule maintenance visits for issues discovered during our Escalation and Corrective Actions process.
Free firmware upgrades	Part of maintaining your system is ensuring the unit is operating with the most recent firmware version. Firmware upgrades are provided at no extra charge. All Preventive Maintenance contracts include free firmware upgrades.
Functional verification	During each Preventive Maintenance visit, our Certified Field Service Engineers will run tests to verify your system is functioning correctly in all operational modes, stopping problems before they start.
Logistics coordination	APC will coordinate the logistics of your installation, from hardware delivery to scheduling installation technicians, ensuring a smooth installation process from start to finish.
On site troubleshooting	While on site, our APC Certified Field Service Engineers, backed by years of industry experience, will diagnose any errors directly, ensuring accuracy of any corrective actions taken.
Proactive monitoring	By utilizing customer-specific and global trending techniques, remote monitoring professionals can proactively identify and anticipate physical infrastructure threats before they occur.
System cleaning	Cleaning your system of dust and grime accumulated during normal operation will extend the life of the hardware.
Written summary report	APC project managers will provide you with written reports to keep you informed of the progress of your project.

Service Plans Features & Benefits

Serviceability

Service Summary Report	Provides a detailed report of work performed including recommendations for service to ensure optimal performance
Technical support	Our experienced technical support engineers are available to answer your questions, giving you peace of mind knowing the help you need is there when you need it.
Onsite diagnostics & repair	While on site our Certified Field Service Engineers will diagnose, repair and test the unit to ensure optimal performance.
Labor and travel expenses included	Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.

discount

specifics.

EcoStruxure Asset Advisor

EcoStruxure Asset Advisor is a vendor-neutral affordable 24/7 remote troubleshooting service that provides peace of mind and fast issue resolution, enabled by community-based chat with the Schneider team or Service Bureau, by monitoring critical equipment insights and smart alarming directly to customer's smartphone – proactively minimizing downtime. Instant access to live sensor data via the mobile app.

Environmental inspection

In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.

Flexible on site response times

Choose an on site response time that best meets your business requirements and budget

Experienced Certified Field Service Engineer

Our factory trained Field Service Engineers are rigorously trained and tested on how to efficiently service our products, as well as on safety practices and electrical codes, offering our customers the highest level of service available in the industry today.

Product Distribution

Andorra , United Arab Emirates , Afghanistan , Antigua and Barbuda , Anguilla , Albania , Armenia , Netherlands Antilles , Angola , APJ , Argentina , Austria , Australia , Aruba , Azerbaijan , Bosnia and Herzegovina , Barbados , Bangladesh , Belgium , Burkina Faso , Bulgaria , Bahrain , Burundi , Benin , Bermuda , Brunei , Bolivia , Brazil , Bahamas , Bhutan , Botswana , Belarus , Belize , Canada , The Democratic Republic Of Congo , Central African Republic , Congo , Switzerland , Côte d'Ivoire , Cook Islands , Chile , Cameroon , China , Colombia , Costa Rica , Serbia and Montenegro , Cuba , Cyprus , Czech Republic , Germany , Djibouti , Denmark , Dominica , Dominican Republic , Algeria , Ecuador , Estonia , Egypt , Western Sahara , EMEA , Eritrea , Spain , Ethiopia , Finland , Fiji , Falkland Islands , France , Gabon , United Kingdom , GCN , Grenada , Georgia , French Guiana , Ghana , Gibraltar , Gambia , Guinea , Guadeloupe , Equatorial Guinea , Greece , Guatemala , Guyana , Hong Kong , Honduras , Croatia , Haiti , Hungary , Indonesia , Ireland , Israel , India , Iraq , Iran , Iceland , Italy , Jamaica , Jordan , Japan , Kenya , Saint Kitts And Nevis , South Korea , Kuwait , Cayman Islands , Kazakhstan , LAM , Lebanon , Saint Lucia , Liechtenstein , Sri Lanka , Liberia , Lesotho , Lithuania , Luxembourg , Latvia , Morocco , Moldova , Madagascar , Macedonia , Mali , Myanmar , Mongolia , Martinique , Mauritania , Malta , Mauritius , Malawi , Mexico , Malaysia , Mozambique , Namibia , NAM , Niger , Nigeria , Nicaragua , Netherlands , Norway , Nepal , New Zealand , Oman , Panama , Peru , Papua New Guinea , Philippines , Pakistan , Poland , Puerto Rico , Portugal , Paraguay , Reunion , Romania , Russia , Rwanda , Saudi Arabia , Sudan , Sweden , Singapore , Slovenia , Slovakia , Sierra Leone , Senegal , Somalia , Suriname , El Salvador , Turks And Caicos Islands , Chad , Togo , Thailand , Tajikistan , Turkmenistan , Tunisia , TP , Turkey , Trinidad and Tobago , Taiwan , Tanzania , Ukraine , Uganda , United States , Uruguay , Uzbekistan , Saint Vincent And The Grenadines , Venezuela , U.S. Virgin Islands , Vietnam , XF , Yemen , Mayotte , South Africa , Zambia , Zimbabwe



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