



> You are here > Home > Products > Services > Operate > Service Plans > (1) Year Advantage Ultra Service Plan for (1) Symmetra PX UPS 10kVA 40 and/or PDU >10yrs



(1) Year Advantage Ultra Service Plan for (1) Symmetra PX UPS 10kVA 40 and/or PDU >10yrs Installed

WADVULTRAM-PX-21

★★★★★
Be the first to [write a review](#)

Share this Product: 

(1) Year Advantage Ultra Service Plan for (1) Symmetra PX UPS 10kVA 40 and/or PDU
Not available in United States, call for more information

Product Support  Product FAQs ☒ Product Registration

Product Overview	Ratings & Reviews
WADVULTRAM-PX-21 Features	
(1) Year Advantage Ultra Service Plan for (1) Symmetra PX UPS 10kVA 40 and/or PDU >10yrs Installed	
Comprehensive escalation and corrective actions process	In order to resolve outages as quickly as possible and to keep such event from recurring, APC follows a rigorous escalation process that includes in depth root cause discovery and corrective actions practices.
Corrective maintenance	As part of our Preventative Maintenance Service, APC will proactively schedule maintenance visits for issues discovered during our Escalation and Corrective Actions process.
Free firmware upgrades	Part of maintaining your system is ensuring the unit is operating with the most recent firmware version. Firmware upgrades are provided at no extra charge. All Preventive Maintenance contracts include free firmware upgrades.
Functional verification	During each Preventive Maintenance visit, our Certified Field Service Engineers will run tests to verify your system is functioning correctly in all operational modes, stopping problems before they start.
Labor and travel expenses included	Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.
Logistics coordination	APC will coordinate the logistics of your installation, from hardware delivery to scheduling installation technicians, ensuring a smooth installation process from start to finish.
On site troubleshooting	While on site, our APC Certified Field Service Engineers, backed by years of industry experience, will diagnose any errors directly, ensuring accuracy of any corrective actions taken.
Parts included	Replacement parts & components are included with some service contracts. Please see the statement of work for service specifics.
Proactive monitoring	By utilizing customer-specific and global trending techniques, remote monitoring professionals can proactively identify and anticipate physical infrastructure threats before they occur.
Written summary report	APC project managers will provide you with written reports to keep you informed of the progress of your project.
Service Plans Features & Benefits	
Serviceability	
Parts included or available at a discount	Replacements parts & components are included or available at a discount. Please see the statement of work for service specifics.
EcoStruxure Asset Advisor	EcoStruxure Asset Advisor is a vendor-neutral affordable 24/7 remote troubleshooting service that provides peace of mind and fast issue resolution, enabled by community-based chat with the Schneider team or Service Bureau, by monitoring critical equipment insights and smart alarming directly to customer's smartphone – proactively minimizing downtime. Instant access to live sensor data via the mobile app.
Environmental inspection	In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.
Onsite diagnostics & repair	While on site our Certified Field Service Engineers will diagnose, repair and test the unit to ensure optimal performance.
Flexible on site response times	Choose an on site response time that best meets your business requirements and budget
Technical support	Our experienced technical support engineers are available to answer your questions, giving you peace of mind knowing the help you need is there when you need it.

Experienced Certified Field Service Engineer	Our factory trained Field Service Engineers are rigorously trained and tested on how to efficiently service our products, as well as on safety practices and electrical codes, offering our customers the highest level of service available in the industry today.
Service Summary Report	Provides a detailed report of work performed including recommendations for service to ensure optimal performance
Labor and travel expenses included	Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.
Product Distribution	
Canada , NAM , United States	



Sign up to stay up to date with best practices, new solutions and special offers.

Email

I am a... ▼

OK

WHO WE ARE

- About APC
- Investor Relations
- Careers
- Sustainability

CONNECT WITH US

- Press
- APC Blog
- Schneider Electric Data Center Blog
- Contact Us
- Rate this website

FIND A RESELLER

Zip/Postal Code

Find

CATALOG KEYCODE

Enter Key Code

Go

