

Preventive Maintenance

(1) Additional Contract Preventive Maintenance Visit 5X8 for (1) Symmetra MW 800-1000 kVA



An on site examination of your system designed to ensure optimal performance scheduled to meet your needs.

Standard Lead Time: Usually Ships within 2 Weeks

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WPMV-MW-10

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Product Category

- Plan (2)
- Install (3)
- Operate (5)
- Optimize
- > **Preventive Maintenance**
- > Training Services
- > Remote Monitoring Services
- > Battery Replacement Services
- Renew (1)

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(1) Additional Contract Preventive Maintenance Visit 5X8 for (1) Symmetra MW 800-1000 kVA Features

Labor and travel expenses included	Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.
Functional verification	During each Preventive Maintenance visit, our Certified Field Service Engineers will run tests to verify your system is functioning correctly in all operational modes, stopping problems before they start.
Environmental inspection	In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.
System cleaning	Cleaning your system of dust and grime accumulated during normal operation will extend the life of the hardware.

Preventive Maintenance Features & Benefits

Convenience

Experienced Certified Field Service Engineer	Our factory trained Field Service Engineers are rigorously trained and tested on how to efficiently service our products, as well as on safety practices and electrical codes, offering our customers the highest level of service available in the industry today.
System cleaning	Cleaning your system of dust and grime accumulated during normal operation will extend the life of the hardware.
Environmental inspection	In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.
Functional verification	During each Preventive Maintenance visit, our Certified Field Service Engineers will run tests to verify your system is functioning correctly in all operational modes, stopping problems before they start.
Free firmware upgrades	Part of maintaining your system is ensuring the unit is operating with the most recent firmware version. Firmware upgrades are provided at no extra charge. All Preventive Maintenance contracts include free firmware upgrades.
7x24 Upgrade option	If you are like most businesses, you want your systems up and running during your busiest hours. In order to accommodate your busy schedule, APC offers an option to schedule services off hours. We will work with you to find a time when servicing your system is least likely to impact your productivity, saving your business time and money.
Labor and travel expenses included	Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.
Service Summary Report	Provides a detailed report of work performed including recommendations for service to ensure optimal performance

Additional Information

Preventive Maintenance Service purchased as a standalone product does not cover the cost of replacement parts. Cost of replacement parts is covered by either the original factory warranty, Extended Warranty Services, or an On Site Service contract in effect at the time of the Preventive Maintenance visit.

Some aspects of the service definition presented on this web site may vary by location. In the case of a conflict between the service definitions contained on this site and the local service definitions the local service definitions will prevail. For more information, please refer to your Certified APC sales representative.

Product Distribution

Afghanistan, Albania, Algeria, Andorra, Angola, Anguilla, Antigua And Barbuda, Argentina, Armenia, Aruba, Australia, Austria, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belgium, Belize, Benin, Bermuda, Bhutan, Bolivia, Bosnia And Herzegovina, Botswana, Brazil, Brunei Darussalam, Bulgaria, Burkina Faso, Burundi, Cameroon, Canada, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Congo, Congo, The Democratic Republic Of The, Cook Islands, Costa Rica, Cote D'Ivoire, Croatia, Cuba, Cyprus, Czech Republic, Denmark, Djibouti, Dominica, Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Estonia, Ethiopia, Falkland Islands (Malvinas), Fiji, Finland, France, Gabon, Gambia, Georgia, Germany, Ghana, Gibraltar, Greece, Grenada, Guadeloupe, Guatemala, Guinea, Guyana, French Guiana, Haiti, Honduras, Hong Kong, Hungary, Iceland, India, Indonesia, Iran (Islamic Republic Of), Iraq, Ireland, Israel, Italy, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Korea, Republic Of, Kuwait, Latvia, Lebanon, Lesotho, Liberia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Madagascar, Malawi, Malaysia, Mali, Malta, Martinique, Mauritania, Mauritius, Mayotte, Mexico, Moldova, Republic Of, Morocco, Mozambique, Myanmar, Namibia, Nepal, Netherlands, Netherlands Antilles, New Zealand, Nicaragua, Niger, Nigeria, Norway, Oman, Pakistan, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Reunion, Romania, Russian Federation, Rwanda, Saint Kitts And Nevis, Saint Lucia, Saint Vincent And The Grenadines, Saudi Arabia, Senegal, Serbia And Montenegro, Sierra Leone, Singapore, Slovakia (Slovak Republic), Slovenia, Somalia, South Africa, Spain, Sri Lanka, Sudan, Sweden, Switzerland, Taiwan, Tanzania, United Republic Of, Thailand, Togo, Trinidad And Tobago, Tunisia, Turkey, Turkmenistan, Turks And Caicos Islands, Uganda, Ukraine, United Arab Emirates, United Kingdom, United States, Uruguay, Uzbekistan, Venezuela, Viet Nam, Virgin Islands (United States), Western Sahara, Yemen, Zambia, Zimbabwe