







Products and Services Solutions

Support

Your Business

Company

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Quarterly Preventative Maintenance 5X8



Preventive Maintenance

An on site examination of your system designed to ensure optimal performance scheduled to meet your needs.

Standard Lead Time: Usually in Stock



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🔀 Email Technical Specifications





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Product Category

Product Based Services

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Professional Services (4)

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Product Overview Documentation Ratings and Reviews

Quarterly Preventative Maintenance 5X8 Features

Preventive Maintenance Features & Benefits

Labor and	travel
expenses	included

Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.

Written summary report—APC project managers will provide you with written reports to keep you informed of the progress of your project.

Convenience

Ехре	rienced	Certified
Field	Service	Enginee

Our factory trained Field Service Engineers are rigorously trained and tested on how to efficiently service our products, as well as on safety practices and electrical codes, offering our customers the highest level of service available in the industry today.

System cleaning

Cleaning your system of dust and grime accumulated during normal operation will extend the life of the hardware.

Environmental inspection. In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.

Functional verification

During each Preventive Maintenance visit, our Certified Field Service Engineers will run tests to verify your system is functioning correctly in all operational modes, stopping problems before they start.

Free firmware upgrades

Part of maintaining your system is ensuring the unit is operating with the most recent firmware version. Firmware upgrades are provided at no extra charge. All Preventive

Maintenance contracts include free firmware upgrades.

7x24 Upgrade option

If you are like most businesses, you want your systems up and running during your busiest hours. In order to accommodate your busy schedule, APC offers an option to schedule services off hours. We will work with you to find a time when servicing your system is least likely to impact your productivity, saving your business time and

Labor and travel expenses included

money. Travel and labor expenses are included in most service contracts. Please see the

statement of work for the service specifics.

Service Summary Report Provides a detailed report of work performed including recommendations for service to ensure optimal performance

Additional Information

Preventive Maintenance Service purchased as a standalone product does not cover the cost of replacement parts. Cost of replacement parts is covered by either the original factory warranty, Extended Warranty Services, or an On Site Service contract in effect at the time of the Preventive Maintenance visit.

Some aspects of the service definition presented on this web site may vary by location. In the case of a conflict between the service definitions contained on this site and the local service definitions the local service definitions will prevail. For more information, please refer to your Certified APC sales representative.

Product Distribution

Afghanistan, Australia, Bangladesh, Bhutan, Brunei Darussalam, Canada, China, Cook Islands, East Timor, Fiji, Germany, Hong Kong, India, Indonesia, Japan, Korea, Republic Of, Malaysia, Myanmar, Nepal, Netherlands, New Zealand, Papua New Guinea, Philippines, Russian Federation, Singapore, Sri Lanka, Taiwan, Thailand, Ukraine, United Kingdom, United States, Viet Nam,