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(1) Site Inspection Visit for (1) Galaxy VX 1000 Scalable to 1500kVA UPS

WSITEINSPEC-VX-103

★★★★★

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Product Overview

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WSITEINSPEC-VX-103 Features

(1) Site Inspection Visit for (1) Galaxy VX 1000 Scalable to 1500kVA UPS

|                                    |                                                                                                                                                                                                                                                                                                                                                     |
|------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 7x24 telephone technical support   | Our experienced technical support engineers are available to answer your questions, giving you peace of mind knowing the help you require is available at any given time.                                                                                                                                                                           |
| 7x24 Upgrade option                | If you are like most businesses, you want your systems up and running during your busiest hours. In order to accommodate your busy schedule, APC offers an option to schedule services off hours. We will work with you to find a time when servicing your system is least likely to impact your productivity, saving your business time and money. |
| Environmental inspection           | In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.                                                                                                                                    |
| Labor and travel expenses included | Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.                                                                                                                                                                                                                       |
| On site troubleshooting            | While on site, our APC Certified Field Service Engineers, backed by years of industry experience, will diagnose any errors directly, ensuring accuracy of any corrective actions taken.                                                                                                                                                             |
| Parts included                     | Replacement parts & components are included with some service contracts. Please see the statement of work for service specifics.                                                                                                                                                                                                                    |

On-demand Services Features & Benefits

Convenience

|                                              |                                                                                                                                                                                                                                                                                                                                                     |
|----------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Free firmware upgrades                       | Part of maintaining your system is ensuring the unit is operating with the most recent firmware version. Firmware upgrades are provided at no extra charge. All Preventive Maintenance contracts include free firmware upgrades.                                                                                                                    |
| 7x24 Upgrade option                          | If you are like most businesses, you want your systems up and running during your busiest hours. In order to accommodate your busy schedule, APC offers an option to schedule services off hours. We will work with you to find a time when servicing your system is least likely to impact your productivity, saving your business time and money. |
| Functional verification                      | During each Preventive Maintenance visit, our Certified Field Service Engineers will run tests to verify your system is functioning correctly in all operational modes, stopping problems before they start.                                                                                                                                        |
| Labor and travel expenses included           | Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.                                                                                                                                                                                                                       |
| Service Summary Report                       | Provides a detailed report of work performed including recommendations for service to ensure optimal performance                                                                                                                                                                                                                                    |
| Experienced Certified Field Service Engineer | Our factory trained Field Service Engineers are rigorously trained and tested on how to efficiently service our products, as well as on safety practices and electrical codes, offering our customers the highest level of service available in the industry today.                                                                                 |
| System cleaning                              | Cleaning your system of dust and grime accumulated during normal operation will extend the life of the hardware.                                                                                                                                                                                                                                    |
| Environmental inspection                     | In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.                                                                                                                                    |

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