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Safety Notices

Phihong EU plug adapter

We have discovered a safety issue with the EU plug adapter, which may have shipped with your Lantronix device and power supply. The affected power supplies were manufactured by Phihong, and carry the model numbers PSA10R-050PB and PSA10R-120. We have found that the EU plug adapter may separate internally when you unplug the power supply from a power outlet, putting the user at risk to possible electric shock. A photo of a power supply in this condition is shown below.



While the chance of this failure is rare, to assure your safety, we are asking you to do several things:

Do not unplug the power supply from the outlet unless absolutely necessary.

If you must unplug the power supply, do so by pulling it straight out of the outlet without bending or twisting.

If you experience a failure as shown above, do not touch the exposed metal contacts, but turn off the electrical supply to the outlet before attempting to remove the plug from the outlet. It may be necessary to turn off power either at a wall switch or main electrical circuit breaker. Contact a qualified electrician if necessary.

To eliminate this issue, we have obtained redesigned plug adapters, which eliminate this risk to your safety. These new plug adapters are available for you at no cost, and we are offering them to all users of these power supplies. If you or your customers are using this EU plug adapter, please contact Lantronix at 866-649-0721 or

by email at eupoweradapter@lantronix.com and we will help you arrange the shipment of your replacement plug adapter.

This safety notice applies to the following products:

Device	Description
UDS-10-02	ONE PORT DEVICE SERVER,RS232/485, 10baseT
COBOX-FL-01	2-PORT SERIAL, 10BASE-T & 10BASE-FL DEVICE SERVER
EPS1-01	UNIVERSAL PRINTER SERVER, 1 PORT, 120VAC
COBOX-FL-IAP	FIBER OPTIC DEVICE SERVER W/ APS CD
UDS-10-NL-02	UDS-10-02 WITH NO PRODUCT LABEL, 110 VAC P/S
MSS4-D-01	10/100 DEVICE SERVER, 4 DB9 SERIAL PORTS
UDS-10-IAP	COMPACT, SINGLE PORT DEVICE SERVER W/ APS CD
EPS1-02	UNIVERSAL PRINTER SERVER,1 PORT
LANSAT-10-01	UDS-10-01 CUSTOM PRODUCT WITH PRIVATE LABELS AND FIRMWARE
UDS10-CHKPT	UDS-10-02 (UNIVERSAL POWER SUPPLY) STANDARD HARDWARE WITH CHECKPOINT'S CUSTOM FIRMWARE
SCS200	SECURE CONSOLE SERVER, 2 PORT
MSS4-S-01	10/100 DEVICE SERVER, 4 DB9 SERIAL PORTS
UDS100-02	SINGLE PORT RS232/422/485 10/100 DEVICE SERVER
EPS2-01	UNIVERSAL PRINT SERVER, 2 PORT, DOMESTIC
EPS1-07	UNIVERSAL PRINT SERVER, 1 PORT, BLACK BOX, DOMESTIC
LES2700A-VIA-R2	MSS-VIA FOR BLACK BOX
EPS2-02	UNIVERSAL PRINT SERVER 2 PORT
MINI-KIT	EMBEDDED INTEGRATION KIT FOR COBOX-MINI REV2
990409	EQUINOX CUSTOM PRODUCT BASED ON UDS-10-01
990410	EQUINOX CUSTOM PRODUCT BASED ON UDS-10-02
4034335	UDS-10-02 KABA CUSTOM PRODUCT
30084801	UDS-10 MAGTEK CUSTOM
EPS1-05	UNIVERSAL PRINT SERVER, 1 PORT, JAPAN
EPS2-05	UNIVERSAL PRINT SERVER, 2 PORT, JAPAN
GBQ512066	COBOX EXTERNAL 1 CHANNEL SIEMEN
MINI100-KIT	EMBEDDED INTEGRATION KIT FOR MINI100
MSS-VIA-A-01	1 PORT UTS,DB25 SERIAL,DB9 CON, 10/100 RJ45,PC CARD SLOT
MSS-VIA-A-02	1 PORT UTS,DB25 SERIAL,DB9 CON, 10/100 RJ45,PC CARD SLOT
UDS-10Q1-02	UDS-10-02 CUSTOM PRODUCT, OEM 1 FOR QUINX
UDS-10Q2-02	UDS-10-02 CUSTOM PRODUCT, OEM 6 FOR QUINX

LES2700A-VIA	MSS-VIA-A-01 FOR BLACK BOX
UDS-10-ZH-02	UDS-10, CUSTOMIZED FOR ZEISS HUMPHREY
LES2700E-VIA	MSS-VIA FOR BLACK BLACK
LRS2-01	LANTRONIX REMOTE SERVER, 2 PORT, DOMESTIC
LRS2-02	LANTRONIX REMOTE SERVER, 2 PORT INT'L
LRS2-05	REMOTE SERVER, 2 PORT, JAPAN
LRS2-FN-01	REMOTE ACCESS SERVER,FUEL NATION,2 PORT
538910	MSS100, SIEMENS BUILDING TECHNOLOGIES
MSS100-02	10/100 DEVICE SERVER,1 DB25 SERIAL PORT,1 RJ45 ETHERNET PORT,220VAC POWER SUPPLY
MSS100-357-1	10/100 MICRO SERIAL SERVER,1 SERIAL PORT,FW V3.57
MPS100-01	10/100 MICRO PRINTER SERVER, 10/100 RJ45
MICRO-KIT	EMBEDDED INTEGRATION KIT FOR COBOX-MICRO
LES2700A-100	MSS100 FOR BLACK BOX
MPS100-02	10/100 MICRO PRINT SERVER, 1 PARALLEL, INTERNAL
SCS100-02	1 PORT SECURE CONSOLE SERVER
MSS100-TC-02	10/100 MICRO SERIAL SERVER,1 SERIAL PORT,NO LABEL,INTERNATIONAL POWER SUPPLY
LES2700A-100-R2	MSS100 FOR BLACK BOX
98917-01	SINGLE PORT 10/100 DEVICE LIST
200065	VM53 NETWORK ADAPTER KIT, VISION SYSTEMS LTD
DSTNI-LX-KIT3	DSTNI-LX EVALUATION BOARD, DEVELOPMENT SOFTWARE SUITE, AND PROGRAMMING TOOLS
DSTNI-LX-KIT1	DSTNI-LX EVALUATION BOARD, ACCESSORIES, AND HARDWARE MANUALS (HARDWARE ONLY)

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