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(1) Additional Contract Preventive Maintenance Visit 5X8 for (1) Symmetra MW 1200-1600 kVA

WPMV-MW-11

★★★★★

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Product Overview

Documentation

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WPMV-MW-11 Features

(1) Additional Contract Preventive Maintenance Visit 5X8 for (1) Symmetra MW 1200-1600 kVA

Environmental inspection	In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.
Functional verification	During each Preventive Maintenance visit, our Certified Field Service Engineers will run tests to verify your system is functioning correctly in all operational modes, stopping problems before they start.
Labor and travel expenses included	Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.
System cleaning	Cleaning your system of dust and grime accumulated during normal operation will extend the life of the hardware.
Written summary report	APC project managers will provide you with written reports to keep you informed of the progress of your project.

On-demand Services Features & Benefits

Convenience

Functional verification	During each Preventive Maintenance visit, our Certified Field Service Engineers will run tests to verify your system is functioning correctly in all operational modes, stopping problems before they start.
Environmental inspection	In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.
System cleaning	Cleaning your system of dust and grime accumulated during normal operation will extend the life of the hardware.
Experienced Certified Field Service Engineer	Our factory trained Field Service Engineers are rigorously trained and tested on how to efficiently service our products, as well as on safety practices and electrical codes, offering our customers the highest level of service available in the industry today.
Service Summary Report	Provides a detailed report of work performed including recommendations for service to ensure optimal performance
Free firmware upgrades	Part of maintaining your system is ensuring the unit is operating with the most recent firmware version. Firmware upgrades are provided at no extra charge. All Preventive Maintenance contracts include free firmware upgrades.
Labor and travel expenses included	Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.
7x24 Upgrade option	If you are like most businesses, you want your systems up and running during your busiest hours. In order to accommodate your busy schedule, APC offers an option to schedule services off hours. We will work with you to find a time when servicing your system is least likely to impact your productivity, saving your business time and money.

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