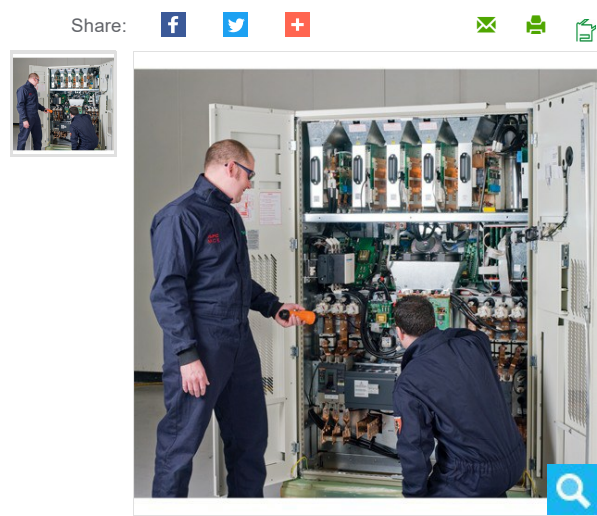


> You are here > Home > Products > Services > Operate > On-demand Services > (1) Additional Contract Preventive Maintenance Visit for (1) Galaxy PW 225 kVA UPS



(1) Additional Contract Preventive Maintenance Visit for (1) Galaxy PW 225 kVA UPS

WPMV-GP-22

★★★★★
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Product Support

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Product Overview

Documentation

Ratings & Reviews

WPMV-GP-22 Features

(1) Additional Contract Preventive Maintenance Visit for (1) Galaxy PW 225 kVA UPS

Comprehensive escalation and corrective actions process	In order to resolve outages as quickly as possible and to keep such event from recurring, APC follows a rigorous escalation process that includes in depth root cause discovery and corrective actions practices.
Consumables replacement	From air filters and fuses to fans and capacitors, APC will replace all parts on the system that expire as a result of normal wear and tear.
Corrective maintenance	As part of our Preventative Maintenance Service, APC will proactively schedule maintenance visits for issues discovered during our Escalation and Corrective Actions process.
Free firmware upgrades	Part of maintaining your system is ensuring the unit is operating with the most recent firmware version. Firmware upgrades are provided at no extra charge. All Preventive Maintenance contracts include free firmware upgrades.
Functional verification	During each Preventive Maintenance visit, our Certified Field Service Engineers will run tests to verify your system is functioning correctly in all operational modes, stopping problems before they start.
Logistics coordination	APC will coordinate the logistics of your installation, from hardware delivery to scheduling installation technicians, ensuring a smooth installation process from start to finish.
On site troubleshooting	While on site, our APC Certified Field Service Engineers, backed by years of industry experience, will diagnose any errors directly, ensuring accuracy of any corrective actions taken.
Proactive monitoring	By utilizing customer-specific and global trending techniques, remote monitoring professionals can proactively identify and anticipate physical infrastructure threats before they occur.
System cleaning	Cleaning your system of dust and grime accumulated during normal operation will extend the life of the hardware.
Written summary report	APC project managers will provide you with written reports to keep you informed of the progress of your project.

On-demand Services Features & Benefits

Convenience

System cleaning	Cleaning your system of dust and grime accumulated during normal operation will extend the life of the hardware.
Experienced Certified Field Service Engineer	Our factory trained Field Service Engineers are rigorously trained and tested on how to efficiently service our products, as well as on safety practices and electrical codes, offering our customers the highest level of service available in the industry today.
Service Summary Report	Provides a detailed report of work performed including recommendations for service to ensure optimal performance
Labor and travel expenses included	Travel and labor expenses are included in most service contracts. Please see the statement of work for the service

specifics.

7x24 Upgrade option	If you are like most businesses, you want your systems up and running during your busiest hours. In order to accommodate your busy schedule, APC offers an option to schedule services off hours. We will work with you to find a time when servicing your system is least likely to impact your productivity, saving your business time and money.
Free firmware upgrades	Part of maintaining your system is ensuring the unit is operating with the most recent firmware version. Firmware upgrades are provided at no extra charge. All Preventive Maintenance contracts include free firmware upgrades.
Functional verification	During each Preventive Maintenance visit, our Certified Field Service Engineers will run tests to verify your system is functioning correctly in all operational modes, stopping problems before they start.
Environmental inspection	In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.

Product Distribution

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