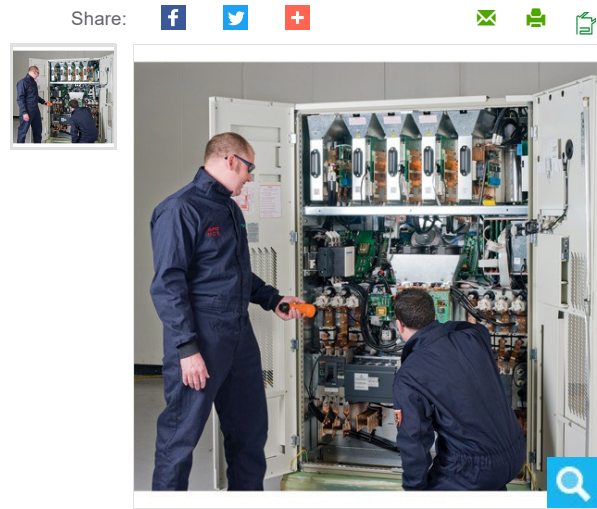


> You are here > Home > Products > Services > Install > Installation Services > Start-UP Service for (1) Galaxy PW 150 or 180 or PWI 160 kVA UPS



Start-UP Service for (1) Galaxy PW 150 or 180 or PWI 160 kVA UPS

WSTRTUP-GP-15

★★★★★  
Be the first to [write a review](#)

Call for Availability  
800-800-4272

> [Locate a Partner](#) > [Add to WishList](#)

Product Support 

?

[Product FAQs](#) ☒ [Product Registration](#)

| Product Overview                                                                                                 | Documentation                                                                                                                                                                                                                                                                                                                                       | Ratings & Reviews |
|------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
| WSTRTUP-GP-15 Features                                                                                           |                                                                                                                                                                                                                                                                                                                                                     |                   |
| Start-UP Service for (1) Galaxy PW 150 or 180 or PWI 160 kVA UPS                                                 |                                                                                                                                                                                                                                                                                                                                                     |                   |
| Comprehensive escalation and corrective actions process                                                          | In order to resolve outages as quickly as possible and to keep such event from recurring, APC follows a rigorous escalation process that includes in depth root cause discovery and corrective actions practices.                                                                                                                                   |                   |
| Consumables replacement                                                                                          | From air filters and fuses to fans and capacitors, APC will replace all parts on the system that expire as a result of normal wear and tear.                                                                                                                                                                                                        |                   |
| Corrective maintenance                                                                                           | As part of our Preventative Maintenance Service, APC will proactively schedule maintenance visits for issues discovered during our Escalation and Corrective Actions process.                                                                                                                                                                       |                   |
| Free firmware upgrades                                                                                           | Part of maintaining your system is ensuring the unit is operating with the most recent firmware version. Firmware upgrades are provided at no extra charge. All Preventive Maintenance contracts include free firmware upgrades.                                                                                                                    |                   |
| Functional verification                                                                                          | During each Preventive Maintenance visit, our Certified Field Service Engineers will run tests to verify your system is functioning correctly in all operational modes, stopping problems before they start.                                                                                                                                        |                   |
| Logistics coordination                                                                                           | APC will coordinate the logistics of your installation, from hardware delivery to scheduling installation technicians, ensuring a smooth installation process from start to finish.                                                                                                                                                                 |                   |
| On site troubleshooting                                                                                          | While on site, our APC Certified Field Service Engineers, backed by years of industry experience, will diagnose any errors directly, ensuring accuracy of any corrective actions taken.                                                                                                                                                             |                   |
| Proactive monitoring                                                                                             | By utilizing customer-specific and global trending techniques, remote monitoring professionals can proactively identify and anticipate physical infrastructure threats before they occur.                                                                                                                                                           |                   |
| System cleaning                                                                                                  | Cleaning your system of dust and grime accumulated during normal operation will extend the life of the hardware.                                                                                                                                                                                                                                    |                   |
| Written summary report                                                                                           | APC project managers will provide you with written reports to keep you informed of the progress of your project.                                                                                                                                                                                                                                    |                   |
| Installation Services Features & Benefits                                                                        |                                                                                                                                                                                                                                                                                                                                                     |                   |
| Convenience                                                                                                      |                                                                                                                                                                                                                                                                                                                                                     |                   |
| Experienced APC Certified Field Service Engineer                                                                 | Our factory trained Field Service Engineers are rigorously trained and tested on how to efficiently service our products, as well as on safety practices and electrical codes, offering our customers the highest level of service available in the industry today.                                                                                 |                   |
| 7x24 Upgrade option                                                                                              | If you are like most businesses, you want your systems up and running during your busiest hours. In order to accommodate your busy schedule, APC offers an option to schedule services off hours. We will work with you to find a time when servicing your system is least likely to impact your productivity, saving your business time and money. |                   |
| option of packages or individual service components, our services are structured to allow you to pick and choose |                                                                                                                                                                                                                                                                                                                                                     |                   |

## Product Distribution

Andorra , United Arab Emirates , Afghanistan , Antigua and Barbuda , Anguilla , Albania , Armenia , Netherlands Antilles , Angola , Argentina , Austria , Australia , Aruba , Azerbaijan , Bosnia and Herzegovina , Barbados , Bangladesh , Belgium , Burkina Faso , Bulgaria , Bahrain , Burundi , Benin , Bermuda , Brunei , Bolivia , Brazil , Bahamas , Bhutan , Botswana , Belarus , Belize , Canada , The Democratic Republic Of Congo , Central African Republic , Congo , Switzerland , Côte d'Ivoire , Cook Islands , Chile , Cameroon , China , Colombia , Costa Rica , Serbia and Montenegro , Cuba , Cyprus , Czech Republic , Germany , Djibouti , Denmark , Dominica , Dominican Republic , Algeria , Ecuador , Estonia , Egypt , Western Sahara , EMEA , Eritrea , Spain , Ethiopia , Finland , Fiji , Falkland Islands , France , Gabon , United Kingdom , GCN , Grenada , Georgia , French Guiana , Ghana , Gibraltar , Gambia , Guinea , Guadeloupe , Equatorial Guinea , Greece , Guatemala , Guyana , Hong Kong , Honduras , Croatia , Haiti , Hungary , Indonesia , Ireland , Israel , India , Iraq , Iran , Iceland , Italy , Jamaica , Jordan , Kenya , Saint Kitts And Nevis , South Korea , Kuwait , Cayman Islands , Kazakhstan , LAM , Lebanon , Saint Lucia , Liechtenstein , Sri Lanka , Liberia , Lesotho , Lithuania , Luxembourg , Latvia , Morocco , Moldova , Madagascar , Macedonia , Mali , Myanmar , Mongolia , Martinique , Mauritania , Malta , Mauritius , Malawi , Mexico , Malaysia , Mozambique , Namibia , NAM , Niger , Nigeria , Nicaragua , Netherlands , Norway , Nepal , New Zealand , Oman , Panama , Peru , Papua New Guinea , Philippines , Pakistan , Poland , Puerto Rico , Portugal , Paraguay , Reunion , Romania , Russia , Rwanda , Saudi Arabia , Sudan , Sweden , Singapore , Slovenia , Slovakia , Sierra Leone , Senegal , Somalia , Suriname , El Salvador , Turks And Caicos Islands , Chad , Togo , Thailand , Tajikistan , Turkmenistan , Tunisia , TP , Turkey , Trinidad and Tobago , Taiwan , Tanzania , Ukraine , Uganda , United States , Uruguay , Uzbekistan , Saint Vincent And The Grenadines , Venezuela , U.S. Virgin Islands , Vietnam , XF , Yemen , Mayotte , South Africa , Zambia , Zimbabwe



### SIGN UP FOR EMAIL

I'd like to receive news and commercial info from Schneider Electric and its affiliates via electronic communication means such as email. For more details, please read our [Privacy Policy](#).

I am a... ▼

OK

## WHO WE ARE

[About APC](#)

[Investor Relations](#)

[Careers](#)

[Sustainability](#)

## CONNECT WITH US

[Press](#)

[APC Blog](#)

[Schneider Electric Data Center Blog](#)

[Contact Us](#)

[Rate this website](#)

## FIND A RESELLER

FIND

## CATALOG KEYCODE

GO

