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1 Year On-Site Warranty Ext for (1) Galaxy VX 1000kVA N+1 Redundant UPS

WOE1YR-VX-101

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Product Registration

Product Overview	Documentation	Ratings & Reviews		
WOE1YR-VX-101 Features				
1 Year On-Site Warranty Ext for (1) Galaxy VX 1000kVA N+1 Redundant UPS				
7x24 telephone technical support	Our experienced technical support engineers are available to answer your questions, giving you peace of mind knowing the help you require is available at any given time.			
7x24 Upgrade option	If you are like most businesses, you want your systems up and running during your busiest hours. In order to accommodate your busy schedule, APC offers an option to schedule services off hours. We will work with you to find a time when servicing your system is least likely to impact your productivity, saving your business time and money.			
Environmental inspection	In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.			
Labor and travel expenses included	Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.			
On site troubleshooting	While on site, our APC Certified Field Service Engineers, backed by years of industry experience, will diagnose any errors directly, ensuring accuracy of any corrective actions taken.			
Parts included	Replacement parts & components are included with some service contracts. Please see the statement of work for service specifics.			
Service Plans Features & Benefits				
Serviceability				
Environmental inspection	In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.			
EcoStruxure Asset Advisor	EcoStruxure Asset Advisor is a vendor-neutral affordable 24/7 remote troubleshooting service that provides peace of mind and fast issue resolution, enabled by community-based chat with the Schneider team or Service Bureau, by monitoring critical equipment insights and smart alarming directly to customer's smartphone – proactively minimizing downtime. Instant access to live sensor data via the mobile app.			
Parts included or available at a discount	Replacements parts & components are included or available at a discount. Please see the statement of work for service specifics.			
Technical support	Our experienced technical support engineers are available to answer your questions, giving you peace of mind knowing the help you need is there when you need it.			
Service Summary Report	Provides a detailed report of work performed including recommendations for service to ensure optimal performance			
While on site our Certified Field Service Engineers will diagnose, repair and test the unit to ensure optimal performance.				

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On-site diagnosis and repair

Labor and travel expenses included	Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.
Experienced Certified Field Service Engineer	Our factory trained Field Service Engineers are rigorously trained and tested on how to efficiently service our products, as well as on safety practices and electrical codes, offering our customers the highest level of service available in the industry today.
Flexible on site response times	Choose an on site response time that best meets your business requirements and budget

**Product Distribution**

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