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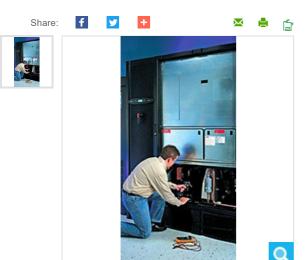


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1 Year 4 HR Response Upgrade to Existing Service Contract for (1) Cooling Product

WUPG4HR-UF-00

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1 Year 4 HR Response Upgrade to Existing Service Contract for (1) Cooling Product

Not available in United States, call for more information

Product Support

? Product FAQs

Product Overview

Ratings & Reviews

Service Plans Features & Benefits

Serviceability	
Technical support	Our experienced technical support engineers are available to answer your questions, giving you peace of mind knowing the help you need is there when you need it.
Environmental inspection	In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.
Service Summary Report	Provides a detailed report of work performed including recommendations for service to ensure optimal performance
Flexible on site response times	Choose an on site response time that best meets your business requirements and budget
EcoStruxure Asset Advisor	EcoStruxure Asset Advisor is a vendor-neutral affordable 24/7 remote troubleshooting service that provides peace of mind and fast issue resolution, enabled by community-based chat with the Schneider team or Service Bureau, by monitoring critical equipment insights and smart alarming directly to customer's smartphone – proactively minimizing downtime. Instant access to live sensor data via the mobile app.
Parts included or available at a discount	Replacements parts & components are included or available at a discount. Please see the statement of work for service specifics.
Onsite diagnostics & repair	While on site our Certified Field Service Engineers will diagnose, repair and test the unit to ensure optimal performance.
Labor and travel expenses included	Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.
Experienced Certified Field Service Engineer	Our factory trained Field Service Engineers are rigorously trained and tested on how to efficiently service our products, as well as on safety practices and electrical codes, offering our customers the highest level of service available in the industry today.

Product Distribution

Andorra , Albania , Austria , Canada , Serbia and Montenegro , Cyprus , Czech Republic , Denmark , Estonia , Spain , Finland , France , United Kingdom , Greece , Hungary , Iceland , Italy , Liechtenstein , Lithuania , Luxembourg , Latvia , Macedonia , Malta , NAM , Norway , Poland , Portugal , Sweden , Slovenia , Slovakia , Turks And Caicos Islands , United States

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