2 Year On-Site Warranty Ext for (1) Galaxy VX 500 Scalable to 750kVA UPS

WOE2YR-VX-50

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WOE2YR-VX-50 Features

2 Year On-Site Warranty Ext for (1) Galaxy VX 500 Scalable to 750kVA UPS

7x24 telephone technical support	Our experienced technical support engineers are available to answer your questions, giving you peace of mind knowing the help you require is available at any given time.
7x24 Upgrade option	If you are like most businesses, you want your systems up and running during your busiest hours. In order to accommodate your busy schedule, APC offers an option to schedule services off hours. We will work with you to find a time when servicing your system is least likely to impact your productivity, saving your business time and money.
Environmental inspection	In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.
Labor and travel expenses included	Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.
On site troubleshooting	While on site, our APC Certified Field Service Engineers, backed by years of industry experience, will diagnose any errors directly, ensuring accuracy of any corrective actions taken.
Parts included	Replacement parts & components are included with some service contracts. Please see the statement of work for service specifics.

Service Plans Features & Benefits

Serviceability

Environmental inspection	In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.
EcoStruxure Asset Advisor	EcoStruxure Asset Advisor is a vendor-neutral affordable 24/7 remote troubleshooting service that provides peace of mind and fast issue resolution, enabled by community-based chat with the Schneider team or Service Bureau, by monitoring critical equipment insights and smart alarming directly to customer's smartphone – proactively minimizing downtime. Instant access to live sensor data via the mobile app.
Parts included or available at a discount	Replacements parts & components are included or available at a discount. Please see the statement of work for service specifics.
Technical support	Our experienced technical support engineers are available to answer your questions, giving you peace of mind knowing the help you need is there when you need it.
Service Summary Report	Provides a detailed report of work performed including recommendations for service to ensure optimal performance
On-site diagnosis & repair	While on site our Certified Field Service Engineers will diagnose, repair and test the unit to ensure optimal performance.

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Labor and travel expenses included	Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.
Experienced Certified Field Service Engineer	Our factory trained Field Service Engineers are rigorously trained and tested on how to efficiently service our products, as well as on safety practices and electrical codes, offering our customers the highest level of service available in the industry today.
Flexible on site response times	Choose an on site response time that best meets your business requirements and budget

Product Distribution

Andorra , United Arab Emirates , Afghanistan , Antigua and Barbuda , Anguilla , Albania , Armenia , Netherlands Antilles , Angola , APJ , Argentina , Austria , Australia , Aruba , Azerbaijan , Bosnia and Herzegovina , Barbados , Bangladesh , Belgium , Burkina Faso , Bulgaria , Bahrain , Burundi , Benin , Bermuda , Brunei , Bolivia , Brazil , Bahamas , Bhutan , Botswana , Belarus , Belize , Canada , The Democratic Republic Of Congo , Central African Republic , Congo , Switzerland , Côte d'Ivoire , Cook Islands , Chile , Cameroon , Colombia , Costa Rica , Serbia and Montenegro , Cuba , Cyprus , Czech Republic , Germany , Djibouti , Denmark , Dominica , Dominican Republic , Algeria , Ecuador , Estonia , Egypt , Western Sahara , EMEA , Eritrea , Spain , Ethiopia , Finland , Fiji , Falkland Islands , France , Gabon , United Kingdom , Grenada , Georgia , French Guiana , Ghana , Gibraltar , Gambia , Guinea , Guadeloupe , Equatorial Guinea , Greece , Guatemala , Guyana , Honduras , Croatia , Haiti , Hungary , Indonesia , Ireland , Israel , India , Iraq , Iran , Iceland , Italy , Jamaica , Jordan , Japan , Kenya , Cambodia , Saint Kitts And Nevis , South Korea , Kuwait , Cayman Islands , Kazakhstan , LAM , Lebanon , Saint Lucia , Liechtenstein , Sri Lanka , Liberia , Lesotho , Lithuania , Luxembourg , Latvia , Morocco , Moldova , Madagascar , Macedonia , Mali , Myanmar , Mongolia , Martinique , Mauritania , Malta , Mauritius , Malawi , Mexico , Malaysia , Mozambique , Namibia , NAM , Niger , Nigeria , Nicaragua , Netherlands , Norway , Nepal , New Zealand , Oman , Panama , Peru , Papua New Guinea , Philippines , Pakistan , Poland , Puerto Rico , Portugal , Paraguay , Qatar , Reunion , Romania , Russia , Rwanda , Saudi Arabia , Sudan , Sweden , Singapore , Slovenia , Slovakia , Sierra Leone , Senegal , Somalia , Suriname , El Salvador , Turks And Caicos Islands , Chad , Togo , Thailand , Tajikistan , Turkmenistan , Tunisia , TP , Turkey , Trinidad and Tobago , Tanzania , Ukraine , Uganda , United States , Uruguay , Uzbekistan , Saint Vincent And The Grenadines , Venezuela , U.S. Virgin Islands , Vietnam , XF , Yemen , Mayotte , South Africa , Zambia , Zimbabwe

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