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Quarterly Preventative Maintenance 5x8 for InRoom DX 62-86kw

WQPMV5X8-AX-39

★★★★★

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Product Overview

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WQPMV5X8-AX-39 Features

Quarterly Preventative Maintenance 5x8 for InRoom DX 62-86kw

7x24 telephone technical support	Our experienced technical support engineers are available to answer your questions, giving you peace of mind knowing the help you require is available at any given time.
7x24 Upgrade option	If you are like most businesses, you want your systems up and running during your busiest hours. In order to accommodate your busy schedule, APC offers an option to schedule services off hours. We will work with you to find a time when servicing your system is least likely to impact your productivity, saving your business time and money.
Consumables replacement	From air filters and fuses to fans and capacitors, APC will replace all parts on the system that expire as a result of normal wear and tear.
Environmental inspection	In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.
Free firmware upgrades	Part of maintaining your system is ensuring the unit is operating with the most recent firmware version. Firmware upgrades are provided at no extra charge. All Preventive Maintenance contracts include free firmware upgrades.
Functional verification	During each Preventive Maintenance visit, our Certified Field Service Engineers will run tests to verify your system is functioning correctly in all operational modes, stopping problems before they start.
Labor and travel expenses included	Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.
Logistics coordination	APC will coordinate the logistics of your installation, from hardware delivery to scheduling installation technicians, ensuring a smooth installation process from start to finish.
Single point of contact	Allowing an APC Project Manager to oversee your critical projects gives you a single point of contact for all project issues, leaving you free to focus on your core business objectives.
System cleaning	Cleaning your system of dust and grime accumulated during normal operation will extend the life of the hardware.
Written summary report	APC project managers will provide you with written reports to keep you informed of the progress of your project.

On-demand Services Features & Benefits

Convenience

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Labor and travel expenses included	Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.
Service Summary Report	Provides a detailed report of work performed including recommendations for service to ensure optimal performance
System cleaning	Cleaning your system of dust and grime accumulated during normal operation will extend the life of the hardware.
Experienced Certified Field Service Engineer	Our factory trained Field Service Engineers are rigorously trained and tested on how to efficiently service our products, as well as on safety practices and electrical codes, offering our customers the highest level of service available in the industry today.

Product Distribution

United Arab Emirates , Afghanistan , Australia , Bangladesh , Brunei , Brazil , Bhutan , Canada , Cook Islands , China , Colombia , Germany , Fiji , France , United Kingdom , GCN , Hong Kong , Indonesia , India , Italy , South Korea , Sri Lanka , Myanmar , Mexico , Malaysia , NAM , Netherlands , Nepal , New Zealand , Papua New Guinea , Philippines , Poland , Singapore , Thailand , TP , Taiwan , United States , Vietnam



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