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WQPMV5X8-AX-39

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WQPMV5X8-AX-39 Features

Quarterly Preventative Maintenance 5x8 for InRoom DX 62-86kw

| 7x24 telephone technical support | Our experienced technical support engineers are available to answer your questions, giving you peace of mind knowing the |
|----------------------------------|--|
| | help you require is available at any given time. |

If you are like most businesses, you want your systems up and running during your busiest hours. In order to accommodate 7x24 Upgrade option your busy schedule, APC offers an option to schedule services off hours. We will work with you to find a time when servicing your system is least likely to impact your productivity, saving your business time and money.

Consumables replacement From air filters and fuses to fans and capacitors, APC will replace all parts on the system that expire as a result of normal wear and tear.

Environmental inspection In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.

Free firmware upgrades Part of maintaining your system is ensuring the unit is operating with the most recent firmware version. Firmware upgrades are provided at no extra charge. All Preventive Maintenance contracts include free firmware upgrades.

Functional verification During each Preventive Maintenance visit, our Certified Field Service Engineers will run tests to verify your system is functioning correctly in all operational modes, stopping problems before they start.

Labor and travel expenses included Travel and labor expenses are included in most service contracts. Please see the statement of work for the service

Logistics coordination APC will coordinate the logistics of your installation, from hardware delivery to scheduling installation technicians, ensuring a smooth installation process from start to finish.

Single point of contact Allowing an APC Project Manager to oversee your critical projects gives you a single point of contact for all project issues,

System cleaning Cleaning your system of dust and grime accumulated during normal operation will extend the life of the hardware.

Written summary report APC project managers will provide you with written reports to keep you informed of the progress of your project.

leaving you free to focus on your core business objectives.

On-demand Services Features & Benefits

| Free firmware upgrades | Part of maintaining your system is ensuring the unit is operating with the most recent firmware version. Firmware upgrades |
|------------------------|--|
| | are provided at no extra charge. All Preventive Maintenance contracts include free firmware upgrades. |

7x24 Upgrade option

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If you are like most businesses, you want your systems up and running during your busiest hours. In order to accommodate schedule, APC offers an option to schedule services off hours. We will work with you to find a time when servicing

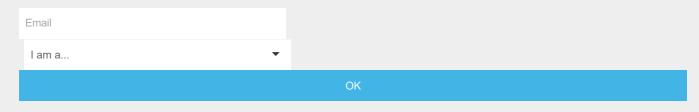
| | your system is least likely to impact your productivity, saving your business time and money. |
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| Environmental inspection | In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity. |
| Functional verification | During each Preventive Maintenance visit, our Certified Field Service Engineers will run tests to verify your system is functioning correctly in all operational modes, stopping problems before they start. |
| Labor and travel expenses included | Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics. |
| Service Summary Report | Provides a detailed report of work performed including recommendations for service to ensure optimal performance |
| System cleaning | Cleaning your system of dust and grime accumulated during normal operation will extend the life of the hardware. |
| Experienced Certified Field Service Engineer | Our factory trained Field Service Engineers are rigorously trained and tested on how to efficiently service our products, as well as on safety practices and electrical codes, offering our customers the highest level of service available in the industry today. |
| Product Distribution | |



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