

> You are here > Home > Products > Services > Operate > Service Plans > (3) Year Gold On-Site Warranty Extension Service Plan for (1) Single Output Charging

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(3) Year Gold On-Site Warranty Extension Service Plan for (1) Single Output Charging Unit

WOE3YRGOLD-EV-01

★★★★★

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(3) Year Gold On-Site Warranty Extension Service Plan for (1) Single Output

Not available in United States, call for more information

Product Support

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Product FAQs

✓

Product Registration

Product Overview

Ratings & Reviews

WOE3YRGOLD-EV-01 Features

(3) Year Gold On-Site Warranty Extension Service Plan for (1) Single Output Charging Unit

Annual site visit	Annual Site visit helps assure your system will perform to the manufacturer specifications. Available on 3 phase and cooling products.
Environmental inspection	In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.
Labor and travel expenses included	Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.
On site troubleshooting	While on site, our APC Certified Field Service Engineers, backed by years of industry experience, will diagnose any errors directly, ensuring accuracy of any corrective actions taken.
Parts included	Replacement parts & components are included with some service contracts. Please see the statement of work for service specifics.

Service Plans Features & Benefits

Serviceability

Parts included or available at a discount	Replacements parts & components are included or available at a discount. Please see the statement of work for service specifics.
EcoStruxure Asset Advisor	EcoStruxure Asset Advisor is a vendor-neutral affordable 24/7 remote troubleshooting service that provides peace of mind and fast issue resolution, enabled by community-based chat with the Schneider team or Service Bureau, by monitoring critical equipment insights and smart alarming directly to customer's smartphone – proactively minimizing downtime. Instant access to live sensor data via the mobile app.
Environmental inspection	In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.
Onsite diagnostics & repair	While on site our Certified Field Service Engineers will diagnose, repair and test the unit to ensure optimal performance.
Flexible on site response times	Choose an on site response time that best meets your business requirements and budget
Technical support	Our experienced technical support engineers are available to answer your questions, giving you peace of mind knowing the help you need is there when you need it.
Experienced Certified Field Service Engineer	Our factory trained Field Service Engineers are rigorously trained and tested on how to efficiently service our products, as well as on safety practices and electrical codes, offering our customers the highest level of service available in the industry today.

Labor and travel expenses included

Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.

Product Distribution

Canada , NAM , United States

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