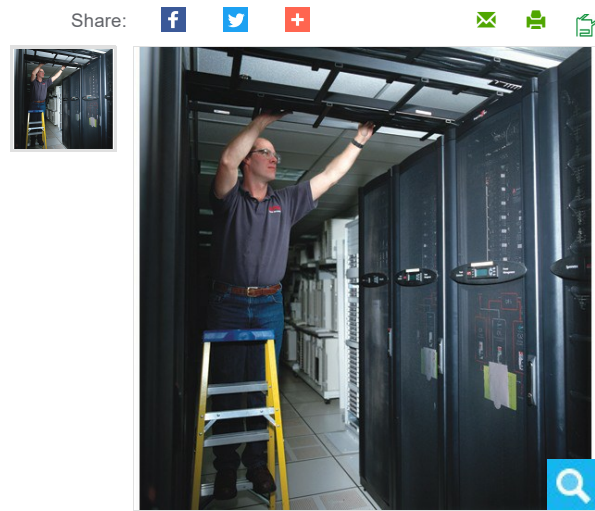


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1 Yr NBD Response On-Site Warranty Extension for (1) SY 500kVA UPS, (4) XR Frames and PDU

WOE1YR-NX-87

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Service Plans Features & Benefits

Serviceability

Technical support

Our experienced technical support engineers are available to answer your questions, giving you peace of mind knowing the help you need is there when you need it.

Parts included or available at a discount

Replacements parts & components are included or available at a discount. Please see the statement of work for service specifics.

EcoStruxure Asset Advisor

EcoStruxure Asset Advisor is a vendor-neutral affordable 24/7 remote troubleshooting service that provides peace of mind and fast issue resolution, enabled by community-based chat with the Schneider team or Service Bureau, by monitoring critical equipment insights and smart alarming directly to customer's smartphone – proactively minimizing downtime. Instant access to live sensor data via the mobile app.

Environmental inspection

In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.

Service Summary Report

Provides a detailed report of work performed including recommendations for service to ensure optimal performance

Flexible on site response times

Choose an on site response time that best meets your business requirements and budget

Experienced Certified Field Service Engineer

Our factory trained Field Service Engineers are rigorously trained and tested on how to efficiently service our products, as well as on safety practices and electrical codes, offering our customers the highest level of service available in the industry today.

Labor and travel expenses included

Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.

Onsite diagnostics & repair

While on site our Certified Field Service Engineers will diagnose, repair and test the unit to ensure optimal performance.

Product Distribution

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