

USD Extended Warranty List Price Guide ■ ■ ■

Effective September, 2010



datamax•oneil
right by our customers.

Trained Service Specialists

Datamax-O'Neil's strategically located repair facilities and experienced service technicians provide quality service and support for all our products. We use only genuine Datamax-O'Neil parts to ensure you receive maximum compatibility and performance.

Printers covered by Datamax-O'Neil service options will continue to deliver top quality performance for the duration of the agreement... guaranteed.

Service Features	Extended Warranty	Value-Add Programs		
		Priority	Printer Express	Comprehensive
Free phone support	■	■	■	Adds Coverage to Selected Programs
Covered parts and labor	■	■	■	
Required repairs to restore to original performance specifications	■	■	■	
Required cleaning and adjustment	■	■	■	
Ground freight return shipping	■			
5-day turnaround time for repairs	■			
2-day turnaround time for repairs		■		
Same-day shipment			■	
Managed exchange pool of customer-owned goods			■	
Preventive maintenance		■	■	■
2-day freight return shipping		■		
Annual or monthly activity reports provided			■	■
Coverage of all parts, including print heads (excludes batteries and accessories)				■
Physical damage or abuse				■

M-Class Mark II

USD

K		-	WS	-	W		P		E		C	
---	--	---	----	---	---	--	---	--	---	--	---	--

Printer Model		
M-4206 8MB Flash w/Graphic Display	D2	
M-4210 8MB Flash w/Graphic Display	J2	
M-4308 8MB Flash w/Graphic Display	A3	
Custom Kit		
Warranty Service	WS	
Extended Warranty		
Always "W"	W	
Extended Warranty Term		
Not Selected	\$0	0
2 Years (Standard Warranty + 1 Year)	\$145	2
3 Years (Standard Warranty + 2 Years)	\$261	3
5 Years (Standard Warranty + 4 Years)	\$464	5
Value Add - Priority Level		
Always "P"	P	
Value Add - Priority Term		
Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$30	1
2 Years	\$60	2
3 Years	\$81	3
5 Years	\$120	5
Value Add - Printer Express Level		
Always "E"	E	
Value Add - Printer Express Term		
Not Selected	N/A	N/A
Value Add - Comprehensive Level		
Always "C"	C	
Value Add - Comprehensive Term		
Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$35	1
2 Years	\$70	2
3 Years	\$110	3
5 Years	\$193	5

I-Class

R - WS - W P E C

Printer Model

I-4208 203DPI Printer	42
I-4212 203DPI Printer	22
I-4308 300DPI Printer	23
I-4406 400DPI Printer	44
I-4604 600DPI Printer	46

Custom Kit

Warranty Service	WS
------------------	----

Extended Warranty

Always 'W'	W
------------	---

Extended Warranty Term

Not Selected	\$0	0
2 Years (Standard Warranty + 1 Year)	\$155	2
3 Years (Standard Warranty + 2 Years)	\$279	3
5 Years (Standard Warranty + 4 Years)	\$496	5

Value Add - Priority Level

Always 'P'	P
------------	---

Value Add - Priority Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$30	1
2 Years	\$60	2
3 Years	\$81	3
5 Years	\$120	5

Value Add - Printer Express Level

Always 'E'	E
------------	---

Value Add - Printer Express Term

Not Selected	N/A	0
--------------	-----	---

Value Add - Comprehensive Level

Always 'C'	C
------------	---

Value Add - Comprehensive Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$40	1
2 Years	\$80	2
3 Years	\$126	3
5 Years	\$220	5

H-4212, H-4310, H-4408, & H-4606

C

-

WS

-

W

P

E

C

USD

Printer Model		
H-4212 8MB Flash Printer w/Short Display	52	
H-4212 8MB Flash Printer w/Tall Display	42	
H-4310 8MB Flash Printer w/Short Display	13	
H-4310 8MB Flash Printer w/Tall Display	43	
H-4408 8MB Flash Printer w/Short Display	24	
H-4408 8MB Flash Printer w/Tall Display	34	
H-4606 8MB Flash Printer w/Short Display	26	
H-4606 8MB Flash Printer w/Tall Display	36	

Custom Kit	
Warranty Service	WS

Extended Warranty	
Always "W"	W

Extended Warranty Term		
Not Selected	\$0	0
2 Years (Standard Warranty + 1 Year)	\$245	2
3 Years (Standard Warranty + 2 Years)	\$441	3
5 Years (Standard Warranty + 4 Years)	\$833	5

Value Add - Priority Level	
Always "P"	P

Value Add - Priority Term		
Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$35	1
2 Years	\$70	2
3 Years	\$95	3
5 Years	\$140	5

Value Add - Printer Express Level	
Always "E"	E

Value Add - Printer Express Term		
Not Selected	N/A	0

Value Add - Comprehensive Level	
Always "C"	C

Value Add - Comprehensive Term		
Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$65	1
2 Years	\$130	2
3 Years	\$205	3
5 Years	\$358	5

H-6210 & H-6308

C - WS - W - P - E - C

USD

Printer Model

H-6210 8MB Flash Printer w/Short Display	72
H-6210 8MB Flash Printer w/Tall Display	82
H-6308 8MB Flash Printer w/Short Display	73
H-6308 8MB Flash Printer w/Tall Display	93

Custom Kit

Warranty Service	WS
------------------	----

Extended Warranty

Always "W"	W
------------	---

Extended Warranty Term

Not Selected	\$0	0
2 Years (Standard Warranty + 1 Year)	\$275	2
3 Years (Standard Warranty + 2 Years)	\$495	3
5 Years (Standard Warranty + 4 Years)	\$880	5

Value Add - Priority Level

Always "P"	P
------------	---

Value Add - Priority Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$40	1
2 Years	\$80	2
3 Years	\$108	3
5 Years	\$160	5

Value Add - Printer Express Level

Always "E"	E
------------	---

Value Add - Printer Express Term

Not Selected	N/A	0
--------------	-----	---

Value Add - Comprehensive Level

Always "C"	C
------------	---

Value Add - Comprehensive Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$75	1
2 Years	\$150	2
3 Years	\$439	3
5 Years	\$413	5

H-4212X, H-4310X & H-4606X

C - WS - W - P - E - C

USD

Printer Model

H-4212X 8MB Flash Printer	32
H-4310X 8MB Flash Printer	33
H-4606X 8MB Flash Printer	46

Custom Kit

Warranty Service	WS
------------------	----

Extended Warranty

Always "W"	W
------------	---

Extended Warranty Term

Not Selected	\$0	0
2 Years (Standard Warranty + 1 Year)	\$255	2
3 Years (Standard Warranty + 2 Years)	\$459	3
5 Years (Standard Warranty + 4 Years)	\$816	5

Value Add - Priority Level

Always "P"	P
------------	---

Value Add - Priority Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$35	1
2 Years	\$70	2
3 Years	\$95	3
5 Years	\$140	5

Value Add - Printer Express Level

Always "E"	E
------------	---

Value Add - Printer Express Term

Not Selected	N/A	0
--------------	-----	---

Value Add - Comprehensive Level

Always "C"	C
------------	---

Value Add - Comprehensive Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$65	1
2 Years	\$130	2
3 Years	\$205	3
5 Years	\$358	5

H-6212X & H-6310X

C - WS - W P E C
 USD

Printer Model

H-6212X 8MB Flash Printer	62
H-6310X 8MB Flash Printer	63

Custom Kit

Warranty Service	WS
------------------	----

Extended Warranty

Always "W"	W
------------	---

Extended Warranty Term

Not Selected	\$0	0
2 Years (Standard Warranty + 1 Year)	\$285	2
3 Years (Standard Warranty + 2 Years)	\$513	3
5 Years (Standard Warranty + 4 Years)	\$912	5

Value Add - Priority Level

Always "P"	P
------------	---

Value Add - Priority Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$45	1
2 Years	\$90	2
3 Years	\$122	3
5 Years	\$180	5

Value Add - Printer Express Level

Always "E"	E
------------	---

Value Add - Printer Express Term

Not Selected	N/A	0
--------------	-----	---

Value Add - Comprehensive Level

Always "C"	C
------------	---

Value Add - Comprehensive Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$75	1
2 Years	\$150	2
3 Years	\$236	3
5 Years	\$413	5

H-8308X

C - WS - W P E C

Printer Model

H-8308X 300 DPI Printer

83

Custom Kit

Warranty Service

WS

Extended Warranty

Always 'W'

W

Extended Warranty Term

Not Selected	\$0	0
2 Years (Standard Warranty + 1 Year)	\$325	2
3 Years (Standard Warranty + 2 Years)	\$585	3
5 Years (Standard Warranty + 4 Years)	\$1,040	5

Value Add - Priority Level

Always 'P'

P

Value Add - Priority Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$40	1
2 Years	\$80	2
3 Years	\$108	3
5 Years	\$160	5

Value Add - Printer Express Level

Always 'E'

E

Value Add - Printer Express Term

Not Selected N/A

0

Value Add - Comprehensive Level

Always 'C'

C

Value Add - Comprehensive Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$90	1
2 Years	\$180	2
3 Years	\$284	3
5 Years	\$495	5

E-Class Mark II

		J	-	WS	-	W		P		E		C	
Printer Model													
E-4205 203 DPI Printer, Warm White <i>(without peeling mechanism)</i>		A2											
E-4205 203 DPI Printer, Warm White <i>(with peeling mechanism)</i>		B2											
E-4205 203 DPI Printer, Warm White <i>(with peeling mechanism and adjustable media sensor)</i>		C2											
E-4304 300 DPI Printer, Warm White <i>(without peeling mechanism)</i>		A3											
E-4304 300 DPI Printer, Warm White <i>(with peeling mechanism)</i>		B3											
E-4304 300 DPI Printer, Warm White <i>(with peeling mechanism and adjustable media sensor)</i>		C3											
E-4205 203 DPI Printer, Cool Grey <i>(without peeling mechanism)</i>		A4											
E-4205 203 DPI Printer, Cool Grey <i>(with peeling mechanism)</i>		B4											
E-4205 203 DPI Printer, Cool Grey <i>(with peeling mechanism and adjustable media sensor)</i>		C4											
E-4304 300 DPI Printer, Cool Grey <i>(without peeling mechanism)</i>		A6											
E-4304 300 DPI Printer, Cool Grey <i>(with peeling mechanism)</i>		B6											
E-4304 300 DPI Printer, Cool Grey <i>(with peeling mechanism and adjustable media sensor)</i>		C6											
Custom Kit													
Warranty Service		WS											
Extended Warranty													
Always 'W'		W											
Extended Warranty Term													
Not Selected	\$0	0											
2 Years (Standard Warranty + 1 Year)	\$55	2											
3 Years (Standard Warranty + 2 Years)	\$99	3											
5 Years (Standard Warranty + 4 Years)	\$176	5											
Value Add - Priority Level													
Always 'P'		P											
Value Add - Priority Term													
Not Selected	\$0	0											
1 Year (Duration of Standard Warranty)	\$20	1											
2 Years	\$40	2											
3 Years	\$54	3											
5 Years	\$80	5											
Value Add - Printer Express Level													
Always 'E'		E											
Value Add - Printer Express Term													
Not Selected	\$0	0											
1 Year (Duration of Standard Warranty)	\$45	1											
2 Years	\$90	2											
3 Years	\$122	3											
5 Years	\$180	5											
Value Add - Comprehensive Level													
Always 'C'		C											
Value Add - Comprehensive Term													
Not Selected	\$0	0											
1 Year (Duration of Standard Warranty)	\$20	1											
2 Years	\$40	2											
3 Years	\$63	3											
5 Years	\$110	5											

Ex2

	Z	WS	W	P	E	C
Printer Model						
EX2, 203DPI DT, TEAR, 4MB Flash ROHS	31					
EX2, 203DPI DT, TEAR, 8MB Flash ROHS	32					
EX2, 203DPI DT, TEAR, 8MB Flash/LAN ROHS	33					
EX2, 203DPI DT, PEEL, 4MB Flash ROHS	34					
EX2, 203DPI DT, PEEL, 8MB Flash ROHS	35					
EX2, 203DPI DT, PEEL, 8MB Flash/LAN ROHS	36					
Custom Kit						
Warranty Service		WS				
Extended Warranty						
Always "W"			W			
Extended Warranty Term						
Not Selected	\$0		0			
2 Years (Standard Warranty + 1 Year)	\$45		2			
3 Years (Standard Warranty + 2 Years)	\$81		3			
5 Years (Standard Warranty + 4 Years)	\$144		5			
Value Add - Priority Level						
Always "P"				P		
Value Add - Priority Term						
Not Selected	\$0			0		
1 Year (Duration of Standard Warranty)	\$20			1		
2 Years	\$40			2		
3 Years	\$54			3		
5 Years	\$80			5		
Value Add - Printer Express Level						
Always "E"					E	
Value Add - Printer Express Term						
Not Selected	\$0				0	
1 Year (Duration of Standard Warranty)	\$45				1	
2 Years	\$90				2	
3 Years	\$122				3	
5 Years	\$180				5	
Value Add - Comprehensive Level						
Always "C"						C
Value Add - Comprehensive Term						
Not Selected	\$0					0
1 Year (Duration of Standard Warranty)	\$20					1
2 Years	\$40					2
3 Years	\$63					3
5 Years	\$110					5

A-4212, A-4310, A-4408, & A-4606

L - WS - W - P - E - C

USD

Printer Model

Right Hand, A-4212E 8MB FLASH	A2
Right Hand, A-4310E 8MB FLASH	A3
Right Hand, A-4408E 8MB FLASH	A4
Right Hand, A-4606E 8MB FLASH	A6
Left Hand, A-4212E 8MB FLASH	B2
Left Hand, A-4310E 8MB FLASH	B3
Left Hand, A-4408E 8MB FLASH	B4
Left Hand, A-4606E 8MB FLASH	B6

Custom Kit

Warranty Service	WS
------------------	----

Extended Warranty

Always "W"	W
------------	---

Extended Warranty Term

Not Selected	\$0	0
2 Years (Standard Warranty + 1 Year)	\$450	2
3 Years (Standard Warranty + 2 Years)	\$810	3
5 Years (Standard Warranty + 4 Years)	\$1,440	5

Value Add - Priority Level

Always "P"	P
------------	---

Value Add - Priority Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$50	1
2 Years	\$100	2
3 Years	\$135	3
5 Years	\$200	5

Value Add - Printer Express Level

Always "E"	E
------------	---

Value Add - Printer Express Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$95	1
2 Years	\$190	2
3 Years	\$271	3
5 Years	\$428	5

Value Add - Comprehensive Level

Always "C"	C
------------	---

Value Add - Comprehensive Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$90	1
2 Years	\$180	2
3 Years	\$351	3
5 Years	\$675	5

A-6212 & A-6310

	L		-	WS	-	W		P		E		C	
USD													
Printer Model													
Right Hand, A-6212E 8MB FLASH													
Right Hand, A-6310E 8MB FLASH													
Left Hand, A-6212E 8MB FLASH													
Left Hand, A-6310E 8MB FLASH													
Custom Kit													
Warranty Service													
Extended Warranty													
Always "W"													
Extended Warranty Term													
Not Selected													
2 Years (Standard Warranty + 1 Year)													
3 Years (Standard Warranty + 2 Years)													
5 Years (Standard Warranty + 4 Years)													
Value Add - Priority Level													
Always "P"													
Value Add - Priority Term													
Not Selected													
1 Year (Duration of Standard Warranty)													
2 Years													
3 Years													
5 Years													
Value Add - Printer Express Level													
Always "E"													
Value Add - Printer Express Term													
Not Selected													
1 Year (Duration of Standard Warranty)													
2 Years													
3 Years													
5 Years													
Value Add - Comprehensive Level													
Always "C"													
Value Add - Comprehensive Term													
Not Selected													
1 Year (Duration of Standard Warranty)													
2 Years													
3 Years													
5 Years													

MP Compact Mark II

USD

X - WS - W P E C

Printer Model

MP Compact4 200 DPI	A1
MP Compact4 300 DPI	A2
MP Compact4 200 DPI WIRELESS	A3
MP Compact4 300 DPI WIRELESS	A4
MP Compact4 200 DPI W/150mm Label Roll Support	A5
MP Compact4 300 DPI W/150mm Label Roll Support	A6
MP Compact4 200 DPI WIRELESS W/150mm Label Roll Support	A7
MP Compact4 300 DPI WIRELESS W/150mm Label Roll Support	A8
MP Compact4 200 DPI W/PEEL-OFF KIT	A9
MP Compact4 200 DPI WIRELESS W/PEEL-OFF KIT	B0
MP Compact4 200 DPI W/LTS KIT	B1
MP Compact4 200 DPI WIRELESS W/LTS KIT	B2
MP Compact4 200 DPI W/CUTTER	B3
MP Compact4 300 DPI W/CUTTER	B4
MP Compact4 200 DPI WIRELESS W/CUTTER	B5
MP Compact4 300 DPI WIRELESS W/CUTTER	B6
MP Compact4 200 DPI W/LTS KIT & 150mm Label Roll Support	B7
MP Compact4 200 DPI WIRELESS W/LABELROLL & LTS	B8
MP Compact4 200 DPI W/PEELOFF & LTS KIT	B9
MP Compact4 300 DPI W/PEELOFF & LTS KIT	C0
MP Compact4 200 DPI WIRELESS W/PEELOFF & LTS KIT	C1
MP Compact4 300 DPI WIRELESS W/PEELOFF & LTS KIT	C2
MP Compact4 200 DPI W/CUTTER & 150mm Label Roll Support	C3
MP Compact4 200 DPI WIRELESS W/CUTTER & /150mm Label Roll Support	C4

Custom Kit

Warranty Service WS

Extended Warranty

Always "W" W

Extended Warranty Term

Not Selected	\$0	0
2 Years (Standard Warranty + 1 Year)	\$155	2
3 Years (Standard Warranty + 2 Years)	\$279	3
5 Years (Standard Warranty + 4 Years)	\$496	5

Value Add - Priority Level

Always "P" P

Value Add - Priority Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$30	1
2 Years	\$60	2
3 Years	\$81	3
5 Years	\$120	5

Value Add - Printer Express Level

Always "E" E

Value Add - Printer Express Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$105	1
2 Years	\$210	2
3 Years	\$284	3
5 Years	\$420	5

Value Add - Comprehensive Level

Always "C" C

Value Add - Comprehensive Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$45	1
2 Years	\$90	2
3 Years	\$142	3
5 Years	\$248	5

MP Compact Mobile Mark II

USD

X		-	WS	-	W		P		E		C	
---	--	---	----	---	---	--	---	--	---	--	---	--

Printer Model

MP Compact4 Mobile 200 DPI	D1
MP Compact4 Mobile 300 DPI	D2
MP Compact4 Mobile 200 DPI WIRELESS	D3
MP Compact4 Mobile 300 DPI WIRELESS	D4
MP Compact4 Mobile 200 DPI W/PEEL-OFF KIT	D5
MP Compact4 Mobile 200 DPI WIRELESS W/PEEL-OFF KIT	D6
MP Compact4 Mobile 200 DPI W/LTS KIT	D7
MP Compact4 Mobile 200 DPI WIRELESS W/LTS KIT	D8
MP Compact4 Mobile 200 DPI W/PEELOFF & LTS	D9
MP Compact4 Mobile 200 DPI WIRELESS W/PEELOFF & LTS	E0

Custom Kit

Warranty Service	WS
------------------	----

Extended Warranty

Always "W"	W
------------	---

Extended Warranty Term

Not Selected	\$0	0
2 Years (Standard Warranty + 1 Year)	\$155	2
3 Years (Standard Warranty + 2 Years)	\$279	3
5 Years (Standard Warranty + 4 Years)	\$496	5

Value Add - Priority Level

Always "P"	P
------------	---

Value Add - Priority Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$30	1
2 Years	\$60	2
3 Years	\$81	3
5 Years	\$120	5

Value Add - Printer Express Level

Always "E"	E
------------	---

Value Add - Printer Express Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$105	1
2 Years	\$210	2
3 Years	\$284	3
5 Years	\$420	5

Value Add - Comprehensive Level

Always "C"	C
------------	---

Value Add - Comprehensive Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$45	1
2 Years	\$90	2
3 Years	\$142	3
5 Years	\$248	5

MP Nova 4"

	X		-	WS	-	W		P		E		C	
Printer Model		USD											
MP NOVA 4 DT 200 Printer Kit		41											
MP NOVA 4 TT 200 Printer Kit		42											
MP NOVA 4 DT 300 Printer Kit		43											
MP NOVA 4 TT 300 Printer Kit		44											
MP NOVA 4 DT 200 PRT W/Peel-Off Kit & LTS		45											
MP NOVA 4 TT 200 PRT W/Peel-Off		46											
MP NOVA 4 TT 300 PRT W/Peel-Off		47											
MP NOVA 4 DT 200 PRT W/215mm Kit		48											
MP NOVA 4 DT 200 PRT W/Big Roll P-O & LTS		49											
MP NOVA 4 TT 200 PRT W/Big Roll P-O & LTS		50											
MP NOVA 4 TT 200 PRT W/P-O & LTS		51											
MP NOVA 4 TT 300 PRT W/P-O & 215mm		52											
Custom Kit													
Warranty Service			WS										
Extended Warranty													
Always "W"			W										
Extended Warranty Term													
Not Selected	\$0	0											
2 Years (Standard Warranty + 1 Year)	\$275	2											
3 Years (Standard Warranty + 2 Years)	\$495	3											
5 Years (Standard Warranty + 4 Years)	\$880	5											
Value Add - Priority Level													
Always "P"			P										
Value Add - Priority Term													
Not Selected	\$0	0											
1 Year (Duration of Standard Warranty)	\$30	1											
2 Years	\$60	2											
3 Years	\$81	3											
5 Years	\$120	5											
Value Add - Printer Express Level													
Always "E"			E										
Value Add - Printer Express Term													
Not Selected	N/A	0											
Value Add - Comprehensive Level													
Always "C"			C										
Value Add - Comprehensive Term													
Not Selected	\$0	0											
1 Year (Duration of Standard Warranty)	\$65	1											
2 Years	\$130	2											
3 Years	\$234	3											
5 Years	\$406	5											

MP Nova 6"

USD

X - WS - W P E C

Printer Model

MP NOVA 6 DT 200 Printer Kit	61
MP NOVA 6 TT 200 Printer Kit	62
MP NOVA 6 TT 200 PRT W/215MM Kit	63
MP NOVA 6 TT 200 PRT W/Peel-Off	64
MP NOVA 6 DT 200 PRT W/Peel-Off Kit & LTS	65
MP NOVA 6 TT 200 PRT W/Peel-Off & LTS	66

Custom Kit

Warranty Service	WS
------------------	----

Extended Warranty

Always "W"	W
------------	---

Extended Warranty Term

Not Selected	\$0	0
2 Years (Standard Warranty + 1 Year)	\$305	2
3 Years (Standard Warranty + 2 Years)	\$549	3
5 Years (Standard Warranty + 4 Years)	\$976	5

Value Add - Priority Level

Always "P"	P
------------	---

Value Add - Priority Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$35	1
2 Years	\$70	2
3 Years	\$95	3
5 Years	\$140	5

Value Add - Printer Express Level

Always "E"	E
------------	---

Value Add - Printer Express Term

Not Selected	N/A	0
--------------	-----	---

Value Add - Comprehensive Level

Always "C"	C
------------	---

Value Add - Comprehensive Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$75	1
2 Years	\$150	2
3 Years	\$270	3
5 Years	\$469	5

S-Class (ST & SV)

	Q		-	WS	-	W		P		E		C	
USD													
		22											
		52											
		23											
		53											
		82											
		92											
		83											
		93											
				WS									
						W							
													</

OC2

USD **D** **N1** - **WS** - **W** **P** **E** **C**

Printer Model

OC2 Printer

N1

Custom Kit

Warranty Service

WS

Extended Warranty

Always 'W'

W

Extended Warranty Term

Not Selected	\$0	0
2 Years (Standard Warranty + 1 Year)	\$65	2
3 Years (Standard Warranty + 2 Years)	\$117	3
5 Years (Standard Warranty + 4 Years)	\$208	5

Value Add - Priority Level

Always 'P'

P

Value Add - Priority Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$10	1
2 Years	\$20	2
3 Years	\$29	3
5 Years	\$45	5

Value Add - Printer Express Level

Always 'E'

E

Value Add - Printer Express Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$30	1
2 Years	\$60	2
3 Years	\$86	3
5 Years	\$135	5

Value Add - Comprehensive Level

Always 'C'

C

Value Add - Comprehensive Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$30	1
2 Years	\$60	2
3 Years	\$95	3
5 Years	\$165	5

MF2te

USD **D** - **WS** - **W** **P** **E** **C**

Printer Model

MF2te Printers

G1

Custom Kit

Warranty Service

WS

Extended Warranty

Always "W"

W

Extended Warranty Term

Not Selected	\$0	0
3 Years (Standard Warranty + 1 Year)	\$75	3
5 Years (Standard Warranty + 3 Years)	\$180	5

Value Add - Priority Level

Always "P"

P

Value Add - Priority Term

Not Selected	\$0	0
2 Years (Duration of Standard Warranty)	\$20	2
3 Years	\$29	3
5 Years	\$45	5

Value Add - Printer Express Level

Always "E"

E

Value Add - Printer Express Term

Not Selected	\$0	0
2 Years (Duration of Standard Warranty)	\$62	2
3 Years	\$88	3
5 Years	\$140	5

Value Add - Comprehensive Level

Always "C"

C

Value Add - Comprehensive Term

Not Selected	\$0	0
2 Years (Duration of Standard Warranty)	\$45	2
3 Years	\$71	3
5 Years	\$124	5

OC3

USD **D** - **WS** - **W** **P** **E** **C**

Printer Model

OC3 Printer

P1

Custom Kit

Warranty Service

WS

Extended Warranty

Always 'W'

W

Extended Warranty Term

Not Selected	\$0	0
2 Years (Standard Warranty + 1 Year)	\$85	2
3 Years (Standard Warranty + 2 Years)	\$153	3
5 Years (Standard Warranty + 4 Years)	\$272	5

Value Add - Priority Level

Always 'P'

P

Value Add - Priority Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$10	1
2 Years	\$20	2
3 Years	\$29	3
5 Years	\$45	5

Value Add - Printer Express Level

Always 'E'

E

Value Add - Printer Express Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$32	1
2 Years	\$64	2
3 Years	\$91	3
5 Years	\$144	5

Value Add - Comprehensive Level

Always 'C'

C

Value Add - Comprehensive Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$30	1
2 Years	\$60	2
3 Years	\$95	3
5 Years	\$165	5

LP3

USD **D** **M1** - **WS** - **W** **P** **E** **C**

Printer Model

LP3 Printer

M1

Custom Kit

Warranty Service

WS

Extended Warranty

Always 'W'

W

Extended Warranty Term

Not Selected	\$0	0
2 Years (Standard Warranty + 1 Year)	\$90	2
3 Years (Standard Warranty + 2 Years)	\$162	3
5 Years (Standard Warranty + 4 Years)	\$288	5

Value Add - Priority Level

Always 'P'

P

Value Add - Priority Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$15	1
2 Years	\$30	2
3 Years	\$43	3
5 Years	\$54	5

Value Add - Printer Express Level

Always 'E'

E

Value Add - Printer Express Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$35	1
2 Years	\$70	2
3 Years	\$100	3
5 Years	\$158	5

Value Add - Comprehensive Level

Always 'C'

C

Value Add - Comprehensive Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$35	1
2 Years	\$70	2
3 Years	\$110	3
5 Years	\$193	5

MF4T & MF4te

USD **D** **WS** **W** **P** **E** **C**

Printer Model

MF4T & MF4te Printers

H1

Custom Kit

Warranty Service

WS

Extended Warranty

Always "W"

W

Extended Warranty Term

Not Selected	\$0	0
3 Years (Standard Warranty + 1 Year)	\$85	3
5 Years (Standard Warranty + 3 Years)	\$204	5

Value Add - Priority Level

Always "P"

P

Value Add - Priority Term

Not Selected	\$0	0
2 Years (Duration of Standard Warranty)	\$20	2
3 Years	\$29	3
5 Years	\$45	5

Value Add - Printer Express Level

Always "E"

E

Value Add - Printer Express Term

Not Selected	\$0	0
2 Years (Duration of Standard Warranty)	\$65	2
3 Years	\$93	3
5 Years	\$146	5

Value Add - Comprehensive Level

Always "C"

C

Value Add - Comprehensive Term

Not Selected	\$0	0
2 Years (Duration of Standard Warranty)	\$55	2
3 Years	\$87	3
5 Years	\$151	5

PrintPAD

USD **D** **F1** - **WS** - **W** **P** **E** **C**

Printer Model

PrintPAD Printer

Custom Kit

Warranty Service

Extended Warranty

Always "W"

Extended Warranty Term

Not Selected	\$0	0
3 Years (Standard Warranty + 1 Year)	\$90	3
5 Years (Standard Warranty + 3 Years)	\$216	5

Value Add - Priority Level

Always "P"

Value Add - Priority Term

Not Selected	\$0	0
2 Years (Duration of Standard Warranty)	\$30	2
3 Years	\$43	3
5 Years	\$68	5

Value Add - Printer Express Level

Always "E"

Value Add - Printer Express Term

Not Selected	\$0	0
2 Years (Duration of Standard Warranty)	\$72	2
3 Years	\$103	3
5 Years	\$162	5

Value Add - Comprehensive Level

Always "C"

Value Add - Comprehensive Term

Not Selected	\$0	0
2 Years (Duration of Standard Warranty)	\$65	2
3 Years	\$102	3
5 Years	\$179	5

MF8i

USD **D** **E1** - **WS** - **W** **P** **E** **C**

Printer Model

MF8i Printer

Custom Kit

Warranty Service

Extended Warranty

Always 'W'

Extended Warranty Term

Not Selected	\$0	0
2 Years (Standard Warranty + 1 Year)	\$115	2
3 Years (Standard Warranty + 2 Years)	\$207	3
5 Years (Standard Warranty + 4 Years)	\$368	5

Value Add - Priority Level

Always 'P'

Value Add - Priority Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$35	1
2 Years	\$70	2
3 Years	\$100	3
5 Years	\$158	5

Value Add - Printer Express Level

Always 'E'

Value Add - Printer Express Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$42	1
2 Years	\$84	2
3 Years	\$120	3
5 Years	\$189	5

Value Add - Comprehensive Level

Always 'C'

Value Add - Comprehensive Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$45	1
2 Years	\$90	2
3 Years	\$142	3
5 Years	\$248	5

RP-2000

USD **D** **J1** - **WS** - **W** **P** **E** **C**

Printer Model

RP-2000 Printer

J1

Custom Kit

Warranty Service

WS

Extended Warranty

Always 'W'

W

Extended Warranty Term

Not Selected	\$0	0
2 Years (Standard Warranty + 1 Year)	\$125	2
3 Years (Standard Warranty + 2 Years)	\$225	3
5 Years (Standard Warranty + 4 Years)	\$400	5

Value Add - Priority Level

Always 'P'

P

Value Add - Priority Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$35	1
2 Years	\$70	2
3 Years	\$100	3
5 Years	\$158	5

Value Add - Printer Express Level

Always 'E'

E

Value Add - Printer Express Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$42	1
2 Years	\$84	2
3 Years	\$120	3
5 Years	\$189	5

Value Add - Comprehensive Level

Always 'C'

C

Value Add - Comprehensive Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$45	1
2 Years	\$90	2
3 Years	\$142	3
5 Years	\$248	5

VMP-2000

USD **D** **K1** - **WS** - **W** **P** **E** **C**

Printer Model

VMP-2000 Printer

Custom Kit

Warranty Service

Extended Warranty

Always 'W'

Extended Warranty Term

Not Selected	\$0	0
2 Years (Standard Warranty + 1 Year)	\$145	2
3 Years (Standard Warranty + 2 Years)	\$261	3
5 Years (Standard Warranty + 4 Years)	\$464	5

Value Add - Priority Level

Always 'P'

Value Add - Priority Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$35	1
2 Years	\$70	2
3 Years	\$100	3
5 Years	\$158	5

Value Add - Printer Express Level

Always 'E'

Value Add - Printer Express Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$42	1
2 Years	\$84	2
3 Years	\$120	3
5 Years	\$189	5

Value Add - Comprehensive Level

Always 'C'

Value Add - Comprehensive Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$45	1
2 Years	\$90	2
3 Years	\$142	3
5 Years	\$248	5

Apex2

USD **D** **A1** - **WS** - **W** **P** **E** **C**

Printer Model

Apex2 Printer

A1

Custom Kit

Warranty Service

WS

Extended Warranty

Always 'W'

W

Extended Warranty Term

Not Selected	\$0	0
2 Years (Standard Warranty + 1 Year)	\$60	2
3 Years (Standard Warranty + 2 Years)	\$108	3
5 Years (Standard Warranty + 4 Years)	\$192	5

Value Add - Priority Level

Always 'P'

P

Value Add - Priority Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$10	1
2 Years	\$20	2
3 Years	\$29	3
5 Years	\$45	5

Value Add - Printer Express Level

Always 'E'

E

Value Add - Printer Express Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$28	1
2 Years	\$56	2
3 Years	\$80	3
5 Years	\$126	5

Value Add - Comprehensive Level

Always 'C'

C

Value Add - Comprehensive Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$20	1
2 Years	\$40	2
3 Years	\$63	3
5 Years	\$110	5

Apex3

USD **D** - **WS** - **W** **P** **E** **C**

Printer Model

Apex3 Printer

B1

Custom Kit

Warranty Service

WS

Extended Warranty

Always 'W'

W

Extended Warranty Term

Not Selected	\$0	0
2 Years (Standard Warranty + 1 Year)	\$65	2
3 Years (Standard Warranty + 2 Years)	\$117	3
5 Years (Standard Warranty + 4 Years)	\$208	5

Value Add - Priority Level

Always 'P'

P

Value Add - Priority Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$10	1
2 Years	\$20	2
3 Years	\$29	3
5 Years	\$45	5

Value Add - Printer Express Level

Always 'E'

E

Value Add - Printer Express Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$30	1
2 Years	\$60	2
3 Years	\$86	3
5 Years	\$135	5

Value Add - Comprehensive Level

Always 'C'

C

Value Add - Comprehensive Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$25	1
2 Years	\$50	2
3 Years	\$79	3
5 Years	\$138	5

Apex4

USD **D** - **WS** - **W** **P** **E** **C**

Printer Model

Apex4 Printer

C1

Custom Kit

Warranty Service

WS

Extended Warranty

Always 'W'

W

Extended Warranty Term

Not Selected	\$0	0
2 Years (Standard Warranty + 1 Year)	\$75	2
3 Years (Standard Warranty + 2 Years)	\$135	3
5 Years (Standard Warranty + 4 Years)	\$240	5

Value Add - Priority Level

Always 'P'

P

Value Add - Priority Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$10	1
2 Years	\$20	2
3 Years	\$29	3
5 Years	\$45	5

Value Add - Printer Express Level

Always 'E'

E

Value Add - Printer Express Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$32	1
2 Years	\$64	2
3 Years	\$91	3
5 Years	\$144	5

Value Add - Comprehensive Level

Always 'C'

C

Value Add - Comprehensive Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$30	1
2 Years	\$60	2
3 Years	\$95	3
5 Years	\$132	5

S2000i

D

-
WS
-
W

P

E

C

USD

Printer Model

S2000i Printer

D1

Custom Kit

Warranty Service

WS

Extended Warranty

Always 'W'

W

Extended Warranty Term

Not Selected	\$0	0
2 Years (Standard Warranty + 1 Year)	\$60	2
3 Years (Standard Warranty + 2 Years)	\$108	3
5 Years (Standard Warranty + 4 Years)	\$192	5

Value Add - Priority Level

Always 'P'

P

Value Add - Priority Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$10	1
2 Years	\$20	2
3 Years	\$29	3
5 Years	\$45	5

Value Add - Printer Express Level

Always 'E'

E

Value Add - Printer Express Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$28	1
2 Years	\$56	2
3 Years	\$80	3
5 Years	\$126	5

Value Add - Comprehensive Level

Always 'C'

C

Value Add - Comprehensive Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$30	1
2 Years	\$60	2
3 Years	\$95	3
5 Years	\$165	5

Andes 3

USD **D** **R1** - **WS** - **W** **P** **E** **C**

Printer Model

Andes 3 Printer

Custom Kit

Warranty Service

Extended Warranty

Always 'W'

Extended Warranty Term

Not Selected	\$0	0
2 Years (Standard Warranty + 1 Year)	\$80	2
3 Years (Standard Warranty + 2 Years)	\$144	3
5 Years (Standard Warranty + 4 Years)	\$256	5

Value Add - Priority Level

Always 'P'

Value Add - Priority Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$10	1
2 Years	\$20	2
3 Years	\$29	3
5 Years	\$45	5

Value Add - Printer Express Level

Always 'E'

Value Add - Printer Express Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$32	1
2 Years	\$64	2
3 Years	\$91	3
5 Years	\$144	5

Value Add - Comprehensive Level

Always 'C'

Value Add - Comprehensive Term

Not Selected	\$0	0
1 Year (Duration of Standard Warranty)	\$30	1
2 Years	\$60	2
3 Years	\$95	3
5 Years	\$165	5



datamax • o'neil
right by our customers.

Datamax-O'Neil (USA)
4501 Parkway Commerce Blvd.
Orlando, Florida 32808

Flat Rate Repair (Repair rates for out-of-warranty printers.)

* Flat rate repair prices do not include printhead replacement. Printhead cost is current list price less partner discount.

Stationary Printers		Standard 5-Day Turnaround	Priority 2-Day Turnaround
Ex2		\$300	\$350
E-Class Mark II		\$350	\$400
M-Class Mark II		\$400	\$475
I-Class		\$450	\$525
H-Class 4"		\$550	\$625
H-Class 6"		\$650	\$725
H-Class 8"		\$750	\$825
A-Class 4"		\$650	\$725
A-Class 6"		\$750	\$825
MP Compact Mark II		\$450	\$525
MP Compact Mobile Mark II		\$500	\$575
MP Nova 4"		\$500	\$575
MP Nova 6"		\$550	\$625
MP Nova 8"		\$650	\$725
S-Class		\$500	\$575
W-Class 6"		\$750	\$825
W-Class 8"		\$850	\$925
Stationary Printer Cutters		Standard 5-Day Turnaround	Priority 2-Day Turnaround
Ex2		\$175	\$250
E-Class Mark II		\$175	\$250
M-Class Mark II		\$300	\$375
I-Class (Standard)		\$300	\$375
I-Class (Backing Only)		\$250	\$325
H-Class 4"		\$350	\$425
H-Class 6"		\$450	\$525
H-Class 8"		\$550	\$625
A-Class 4"		\$400	\$475
A-Class 6"		\$500	\$575
MP Compact Mark II		\$300	\$375
MP Compact Mobile Mark II		\$300	\$375
MP Nova 4"		\$350	\$425
MP Nova 6"		\$400	\$475
MP Nova 8"		\$500	\$575
S-Class		\$200	\$275
W-Class 6"		\$450	\$525
W-Class 8"		\$550	\$625
No Problem Found Charge		\$100	

Prices and specifications subject to change without notice. Effective September, 2010



Flat Rate Repair *(Repair rates for out-of-warranty printers.)*

** Flat rate repair prices do not include printhead replacement. Printhead cost is current list price less partner discount.*

Portable Printers	Standard 5-Day Turnaround	Priority 2-Day Turnaround
OC2	\$350	\$400
MF2te	\$350	\$400
OC3	\$400	\$450
LP3	\$500	\$550
MF4te	\$400	\$450
PrintPAD	\$400	\$450
MF8i	\$500	\$550
RP-2000	\$500	\$550
VMP-2000	\$500	\$550
Apex2	\$300	\$350
Apex3	\$350	\$400
Apex4	\$400	\$450
S2000i	\$400	\$450
Andes3	\$450	\$500
No Problem Found Charge		\$100

Depot Maintenance Programs

One Year Depot Maintenance Plans

The service plans listed below provide an additional year of depot maintenance coverage and can be purchased at time of printer purchase, during the standard factory warranty, or after the standard factory warranty has expired.

D-O P/N	Description	Printer Age Less than 5 Years	Printer Age 5 - 7 Years
		USD	USD
950048-014	MF8i, One Year Depot Maintenance	\$145	\$406
950048-018	PrintPAD, One Year Depot Maintenance	\$125	\$225
950048-021	MF2te, One Year Depot Maintenance	\$95	\$171
950048-022	MF4T, MF4te, One Year Depot Maintenance	\$105	\$189
950048-023	RP-2000, One Year Depot Maintenance	\$145	\$406
950048-024	VMP-2000, One Year Depot Maintenance	\$145	\$406
950048-026	LP3, One Year Depot Maintenance	\$115	\$207
950048-027	OC2, One Year Depot Maintenance	\$100	\$180
950048-028	OC3, One Year Depot Maintenance	\$110	\$198
7A300114-001	Apex2, One Year Depot Maintenance	\$85	\$153
7A300114-002	Apex3, One Year Depot Maintenance	\$95	\$171
7A300114-003	Apex4, One Year Depot Maintenance	\$100	\$180
7A300114-004	S2000i, One Year Depot Maintenance	\$105	\$189
7A300114-005	Andes3, One Year Depot Maintenance	\$110	\$198

Comprehensive One Year Depot Maintenance Plans

The service plans listed below provide an additional year of depot maintenance coverage and can be purchased at time of printer purchase, during the standard factory warranty, or after the standard factory warranty has expired. Comprehensive coverage includes repairs required due to user abuse or physical damage of any printer component.

D-O P/N	Description	Printer Age Less than 5 Years	Printer Age 5 - 7 Years
		USD	USD
950049-014	MF8i, One Year Depot Maintenance, Comprehensive	\$195	\$488
950049-018	PrintPAD, One Year Depot Maintenance, Comprehensive	\$155	\$279
950049-021	MF2te, One Year Depot Maintenance, Comprehensive	\$125	\$225
950049-022	MF4T, MF4te, One Year Depot Maintenance, Comprehensive	\$135	\$243
950049-023	RP-2000, One Year Depot Maintenance, Comprehensive	\$195	\$351
950049-024	VMP-2000, One Year Depot Maintenance, Comprehensive	\$195	\$351
950049-026	LP3, One Year Depot Maintenance, Comprehensive	\$155	\$279
950049-027	OC2, One Year Depot Maintenance, Comprehensive	\$130	\$234
950049-028	OC3, One Year Depot Maintenance, Comprehensive	\$145	\$261
7A300115-001	Apex2, One Year Depot Maintenance, Comprehensive	\$110	\$198
7A300115-002	Apex3, One Year Depot Maintenance, Comprehensive	\$120	\$216
7A300115-003	Apex4, One Year Depot Maintenance, Comprehensive	\$130	\$234
7A300115-004	S2000i, One Year Depot Maintenance, Comprehensive	\$140	\$252
7A300115-005	Andes3, One Year Depot Maintenance, Comprehensive	\$145	\$261