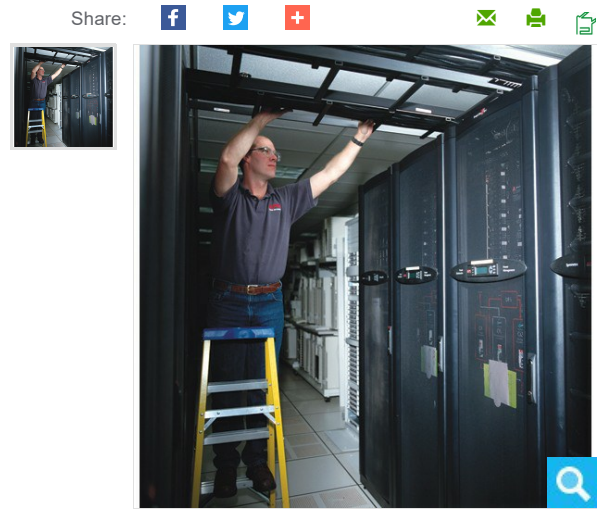


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2 Year On-Site Warranty Extension for (1) Galaxy 3500 or SUVT 10-15 kVA UPS

WOE2YR-G3-21

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Product Overview

Documentation

Ratings & Reviews

WOE2YR-G3-21 Features

2 Year On-Site Warranty Extension for (1) Galaxy 3500 or SUVT 10-15 kVA UPS

7x24 telephone technical support	Our experienced technical support engineers are available to answer your questions, giving you peace of mind knowing the help you require is available at any given time.
7x24 Upgrade option	If you are like most businesses, you want your systems up and running during your busiest hours. In order to accommodate your busy schedule, APC offers an option to schedule services off hours. We will work with you to find a time when servicing your system is least likely to impact your productivity, saving your business time and money.
Environmental inspection	In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.
Labor and travel expenses included	Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.
On site troubleshooting	While on site, our APC Certified Field Service Engineers, backed by years of industry experience, will diagnose any errors directly, ensuring accuracy of any corrective actions taken.
Parts included	Replacement parts & components are included with some service contracts. Please see the statement of work for service specifics.

Service Plans Features & Benefits

Serviceability

Environmental inspection	In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.
Service Summary Report	Provides a detailed report of work performed including recommendations for service to ensure optimal performance
Technical support	Our experienced technical support engineers are available to answer your questions, giving you peace of mind knowing the help you need is there when you need it.
Onsite diagnostics & repair	While on site our Certified Field Service Engineers will diagnose, repair and test the unit to ensure optimal performance.
Flexible on site response times	Choose an on site response time that best meets your business requirements and budget
Labor and travel expenses included	Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.
Experienced Certified Field Service Engineer	Our factory trained Field Service Engineers are rigorously trained and tested on how to efficiently service our products, as well as on safety practices and electrical codes, offering our customers the highest level of service available in the industry

EcoStruxure Asset Advisor

EcoStruxure Asset Advisor is a vendor-neutral affordable 24/7 remote troubleshooting service that provides peace of mind and fast issue resolution, enabled by community-based chat with the Schneider team or Service Bureau, by monitoring critical equipment insights and smart alarming directly to customer's smartphone – proactively minimizing downtime. Instant access to live sensor data via the mobile app.

Parts included or available at a discount	Replacements parts & components are included or available at a discount. Please see the statement of work for service specifics.
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Product Distribution

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