POC-621

21" Point-of-Care Terminal with 11th Generation Intel® Processor



Features

- 11th generation Intel® Core™ i5/i7 processor
- 21.5" full HD display with multi-touch P-CAP control
- Multiple I/O, including USB 3.2 Gen 2 (Type A), USB 3.2 Gen 2 (Type C) with display function, and HDMI
- PCle x4, mini PCle, M.2 expansion slots for integrating add-on modules
- Fanless design with IP54-rated protection for superior hygiene and infection
- Optional Wi-Fi, Bluetooth, RFID, smart card reader, Li-ion battery pack, and auto-focus 5 megapixel camera
- Optional hot-swapping battery module with up to 180Wh capacity for mobile
- Equipped with DeviceOn/iService software for remote device management











Introduction

POC-621 is equipped with an integrated NVME SSD that facilitates real-time data processing and storage. Compliant with IEC 60601-1 medical safety standards for electrical devices, POC-6 terminals are built for reliable operation in a wide range of healthcare environments.

Moreover, POC-621 is equipped with Advantech's DeviceOn/iService software, which is a next-generation unified device management solution based on the WISE-DeviceOn platform. With support for batch operations and multi-device control, DeviceOn/iService enables easy device configuration and deployment for convenient remote device management.

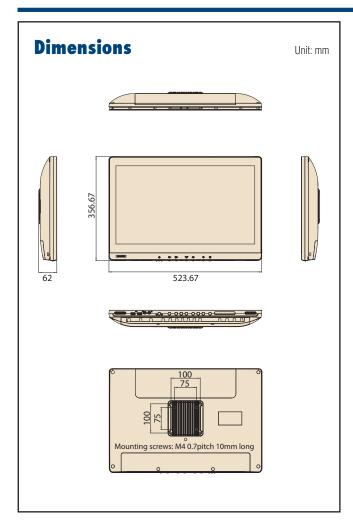
Specifications

	Processor*	Intel® Core™ i7-1185G7E (12M cache, up to 4.40 GHz) Intel® Core™ i5-1145G7E (8M cache, up to 4.10 GHz)
System	Memory (optional)	DDR4 (supports up to 64GB DDR4 SODIMM)
	Operating System (optional)	Windows 10 IoT Ent (64 bits only), Linux (supported upon request)
0.	Primary Storage (optional)	NVME SSD (M.2 2280)
Storage	Secondary Storage (optional)	2.5" SATA SSD available (choose either 2.5" SSD or backup battery)
D: I	Size	21.5 inch
Display	Max. Resolution	1920 x 1080
Touch	Туре	10-point multi touch P-CAP (clear glass); optional AG/AR support upon request
	USB 3.2 Gen 2 (Type A)	4
	USB 3.2 Gen 2 (Type C)	1 (with display function)
	USB 2.0 Type A	2
1/0	HDMI	1
	LAN isolation, 1.5KV	2
	Mic-In/ Headphone-Out	1/1
	COM (RS232) 1.5KV	2
	PCIe x4**	1 (card length: 167.65 mm/6.6 in Max)
Expansion Slots	M.2 2230	1 (for Wi-Fi/Bluetooth module)
·	Mini PCle	1 (full size)
	Speaker	2 x 2W
Other Frankling	LED Book Light	2
Other Functions	Camera	1 x 5 megapixel (optional)
	TPM 2.0	2.0 (default via fTPM –Firmware TPM)
Power Input	DC/AC	DC model: 19V, max. 150W/AC model: 100 ~ 240V, max. 250W (choose either DC or AC model)
ID Datie	Front Panel	IP65
IP Rating	System	IP54
Authentication Solution	RFID Reader	Optional (choose either RFID or smart card reader)
(Choose 1)	Smart Card Reader	Optional (choose either RFID or smart card reader)
Battery Solutions	Backup Battery**	Optional (choose either 1 backup battery or PClex4)
(Choose 1)	Hot-Swapping Battery Module	Optional with 2 x batteries (choose either backup battery or battery module)
Certification	EMC & Safety	Medical CE, FCC (IEC 60601-1-2, 4th edition) EN 60601-1 Compliance
Physical Characteristics	Dimensions (W x H x D)	524 x 357 x 62 mm/20.63 x 14.06 x 2.44 in
	VESA Mount	100 x 100; 75 x 75
	Weight	6.29 kg/13.86 lb
Environment	Operating Temperature	0 ~ 35 °C/32 ~ 95 °F
	Storage Temperature	0 ~ 50 °C/32 ~ 122 °F
Warranty	System	3 years
	Battery Pack	1 year or capacity 70% and 300 cycles (whichever happens first)

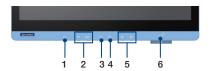
^{*}Intel® Celeron® processor available upon request.
**Either PCle x4 or backup battery can be chosen.

Downloaded from Arrow.com.

^{***}If backup battery is chosen, neither a 2.5" SSD nor battery module can be installed.

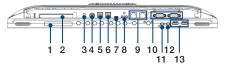


Front Function Keys



- 1. Power button
- 4. Read light control
- 5. Brightness down/up
- 2. Volume down/up 3. Touchscreen status control
- 6. RFID or smart card reader slot

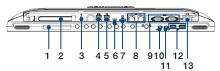
I/O Ports (DC Model)



- 1. RFID or smart card reader slot
- 6. 2 x USB 3.2 (Type A) 7. 1 x USB 3.2 (Type C)
- 11. Headphone-out 12. Mic-in 13. 2 x USB 2.0

- 2. PCle x4 slot
- 8. HDMI
- 3. Equipotential terminal pin 4. DC-in
- 9. 2 x Gigabit Ethernet
- 5. 2 x USB 3.2 (Type A) 10. 2 x COM (RS-232)

I/O Ports (AC Model)



- 1. RFID or smart card reader slot
- 2. PCle x4 slot
- 3. Equipotential terminal pin
- 4. 2 x USB 3.2 (Type A)
- 5. 2 x USB 3.2 (Type A)
- 6. 1 x USB Type-C
- 11. Mic-in 7. HDMI
- 12. 2 x USB 2.0 8. 2 x Gigabit Ethernet 13. AC-in
- 9. 2 x COM (RS-232)
- 10. Headphone-out

Configuration To Order Service (CTOS)

Ordering Information (Barebone Units)

Part Number (DC Model)	Product Number (AC Model)	Descriptions	CPU	RAM	Touch	SSD	RFID
POC-621-12A110-CA	POC-621-02A110-CA	Intel® Core i7, clear glass with P-CAP touch, W/O RAM and SSD	i7	NA	P-CAP	NA	
POC-621-12B110-CA	POC-621-02B110-CA	Intel® Core i5, clear glass with P-CAP touch, W/O RAM and SSD	i5	NA	P-CAP	NA	
POC-621-12A110R-CA	POC-621-02A110R-CA	Intel® Core i7, clear glass with P-CAP touch, W/O RAM and SSD, with RFID	i7	NA	P-CAP	NA	Yes
POC-621-12B110R-CA	POC-621-02B110R-CA	Intel® Core i5, clear glass with P-CAP touch, W/O RAM and SSD, with RFID	i5	NA	P-CAP	NA	Yes

Component Offerings

Memory

•	
Part Number	Description
SQR-SD4N4G3K2SNEFB	DDR4 3200 4GB 1.2v 512x8
SQR-SD4N8G3K2SNBCB	DDR4 3200 8GB 1.2v 1Gx8
SQR-SD4N16G3K2SNCB	DDR4 3200 16GB 1.2v 1Gx8
SQR-SD4N32G3K2SNAB	DDR4 3200 32GB 1.2v 2Gx8
SQR-SD4I4G3K2SNEFB	DDR4 3200 4GB 1.2v 512x8
SQR-SD4I8G3K2SNBCB	DDR4 3200 8GB 1.2v 1Gx8
SQR-SD4I16G3K2SNCB	DDR4 3200 16GB 1.2v 1Gx8
SQR-SD4I32G3K2SNAB	DDR4 3200 32GB 1.2v 2Gx8

M.2 2280 NVME SSD

Part Number	Description
SQF-C8BV2-128GDEDM	SQF PCIe/NVMe M.2 2280 OPAL 720-D 128G 3D TLC BiCS5
SQF-C8BV2-256GDEDM	SQF PCIe/NVMe M.2 2280 OPAL 720-D 256G 3D TLC BiCS5
SQF-C8BV2-512GDEDM	SQF PCIe/NVMe M.2 2280 OPAL 720-D 512G 3D TLC BiCS5

2.5" SATA SSD and Mounting Kit

Part Number	Product Description
SQF-S25V2-128GCSBC	SQF 2.5" SATA SSD128G 3D TLC (BiCS4)
SQF-S25V2-256GCSBC	SQF 2.5" SATA SSD 256G 3D TLC (BiCS4)
SQF-S25V4-512GCSBC	SQF 2.5" SATA SSD 512G 3D TLC (BiCS4)
SQF-S25V4-1TCSBC	SQF 2.5" SATA SSD 1T 3D TLC (BiCS4)
SQFFS25V8-2TSC	SQF 2.5" SATA FIPS SSD 2T 3D TLC (BiCS4)

Choose either 2.5" SSD or backup battery. Those two parts cannot both installed.

Part Number	Part Description	Qty
1700024977-21	SATA Cable	1
1700022355-21	SATA Power Cable	1
1960097062N001	SSD Bracket	1
19330304A0	Screw	2
1930001361	Screw	2
193A231560	Pillar	2
1940003234	Gasket	1

Wi-Fi + BT Module

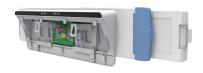
Part Number	Description	
EWM-W165M201E	Intel® Dual Band Wireless-AX210 (Wi-Fi 6)	
EWM-W165M203E	ilitei Duai Daliu Wileiess-AAZ IU (WI-FI U)	

Power Cord

Region	Part Number (DC Model)	Part Number (AC Model)
USA (Thailand, Philippines)	1702002600	1700001524
Europe (Indonesia)	1702002605	170203183C
UK (Singapore, Malaysia)	1700018704	170203180A
Japan (PSE)	1700000237	1700008921

Accessories

Hot-Swapping Battey Module





Battery module contains 2 x battery packs



Backup Battery (Internal)





Battery Packs



Battery Module

Part Number	Description
POC-BAT-101-6A*	Backup battery (internal)
POC-BAT-201-62*	Hot-swapping battery module for POC-621/624
POC-IPSM90B2	Battery pack (2 x pcs) of POC power system
POC-IPSM90CS3	Charging station (3 x slots) of POC power system

^{*}Choose either a backup battery or hot-swapping battery module.

Battery Pack Specification

Battery Pack Type	Lithium-ion battery
Battery Pack Capacity	90Wh
Total Capacity	180Wh (2 x batteries, 90W per battery)
Battery Runtime	6 ~ 8 hours
Battery Lifespan	300 cycle time ≥ 70%
Capacity Indicator	LED indicator with button
Weight	540g/1.2lb

Recommended Mounting Solution

Model Name	ARES-2423R
Part Number	ARES-2423R-A741L00
Photo	
Max. Support Weight	6 - 12kg
Max. Support Panel Size	≤ 27"
VESA Information	75 x 75 mm 100x100 mm

For more information, please clink this link: https://bit.ly/3T7dLMR

^{*}Backup battery is 1 piece.
*Hot swap batteries are 2 pieces.

DeviceOn/iService

Unified Remote Device Management Software



Features

- Supports Advantech devices equipped with Windows, Android, and Linux OS
- Flexible device, location, user, and permissions management
- Enables remote monitoring and control of hardware, software, and peripherals
- Supports over-the-air (OTA) firmware and software updates
- Ensures quick, easy, and secure device onboarding
- RESTful APIs for third-party system integration

Introduction

Advantech's DeviceOn/iService is a next-generation unified device management solution based on the WISE-DeviceOn platform. Designed to enable centralized monitoring and remote management, DeviceOn/iService supports Advantech devices equipped with Windows, Linux, or Android operating systems. The software also supports the management of applications and integrated peripherals, such as a barcode scanner, card reader, camera, and printer. Users can remotely access and control connected devices, take screenshots, rollout OTA upgrades, and use remote desktop capabilities for troubleshooting from any location at any time. Moreover, DeviceOn/iService supports batch operations to facilitate the management of multiple devices simultaneously for easy and convenient device configuration and deployment.

Total Management



Devices & Hardware

- Windows, Linux, Android
- · Hardware, storage, battery

Remote Access

Real-Time Monitoring

- Connection/hardware status
- Software/peripheral status
- Failure notifications



OTA updates

Operational Efficiency

- System/software updates
- File repository management
- App store



Software & Peripherals

- Software monitoring & access
- Screens, USB devices, printers



Remote Controls

- Power controls
- Audio, backlight controls
- Software controls



Batch Controls

- 1-to-many batch reboot, etc.
- Time-saving tasks



Open for Expansion

- Peripheral integration
- Open APIs for integration



Troubleshooting

- Screenshots
- Remote desktop support



Setup Booster

- Software/peripheral watchlist
- Roles, rule templates

Note: Some functions may vary according to the product

System Architecture



DeviceOn/iService

DeviceOn/iService Specifications

	Operating System	Windows 10
	Common Controls (Reboot, Shutdown)	√ ·
	Remote desktop	✓(VNC)
	Device-Specific Controls (Audio, Backlight)	√* ·
	Connection Status	✓
D : 0 "0 : D .	Hardware Status	√ *
DeviceOn/iService Remote Device Management	Hard Disk Status	√ *
Device Management	Batch Operation Support	✓
	OTA Storage Management	FTP
	OTA Software Updates	✓
	Software Watchlist	✓
	Software Start/Stop	√ *
* Dependant on device model	Peripherals Watchlist	√ *

Note:
1. DeviceOn/iService software must be downloaded from the Advantech website at https://www.advantech.com/search/?q=DeviceOn%2FiService&st=support&sst=Utility